

Manual

**IBE - Internet Booking Engine (IBE)
Configuration User Guide**

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1. Overview

This configuration helps staff set up the Internet Booking Engine (IBE) for hotel operations. It ensures that the IBE is properly integrated with the hotel's system to handle online reservations efficiently. Additionally, this setup includes configuring the payment interface to use 2C2P as the payment method within the IBE. By enabling this integration, guests can complete their bookings seamlessly with secure online payments, while staff benefit from accurate, real-time updates to the hotel's reservation and financial records.

2. Core Interface Setup

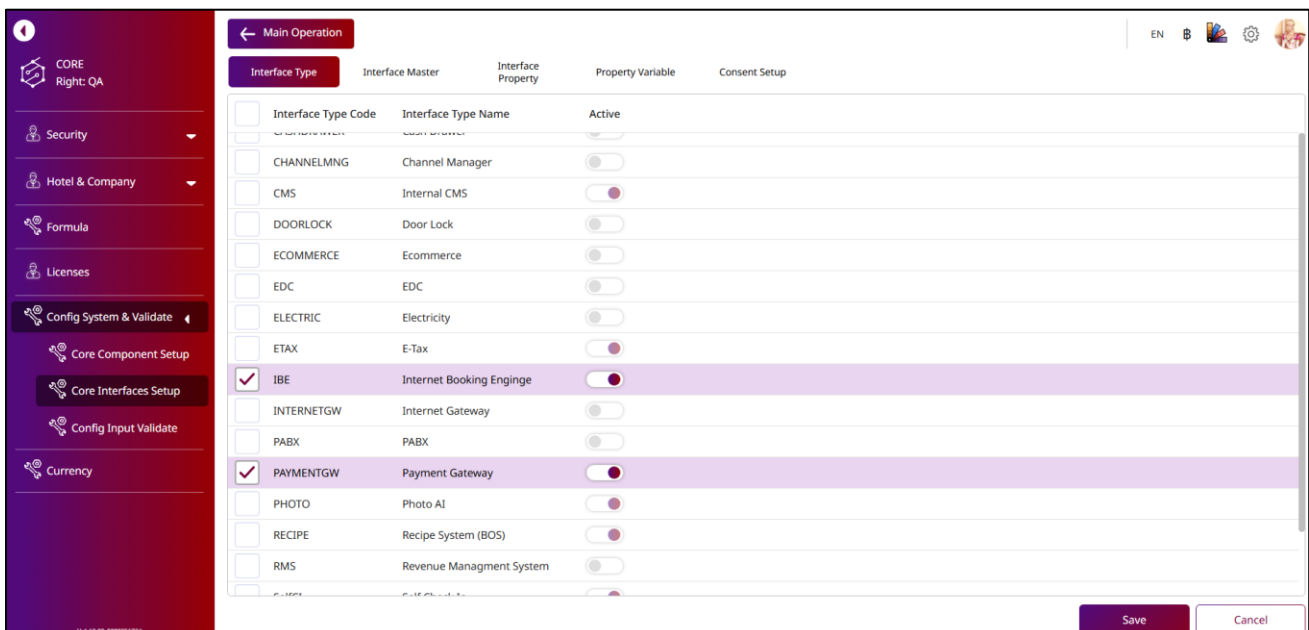
Available under **CORE > Config System & Validate > Core Interface Setup**, this setting allows hotels to enable the Interface Booking Engine (IBE) functionality together with the Internet Gateway. Once enabled, the hotel's IBE can accept online reservations and process secure payments via a configured gateway (such as 2C2P). Staff can also set up the Consent Setup, which defines the Terms & Conditions and hotel policies guests must agree to before booking. This ensures a seamless guest experience with real-time integration into the hotel's systems.

2.1 Configure Interface Type

This setting allows hotels to enable the Interface Booking Engine (IBE) functionality together with the Internet Gateway. Once enabled, it provides guests with a seamless online booking experience while ensuring accurate, real-time integration with the hotel's reservation system and financial records.

To perform the task:

1. Select **Internal Booking Engine** and turn on the toggle to activate this Interface Type Name.
2. Select **Payment Gateway** and turn on the toggle to activate this Interface Type Name.
3. Press **Save** to apply the changes.



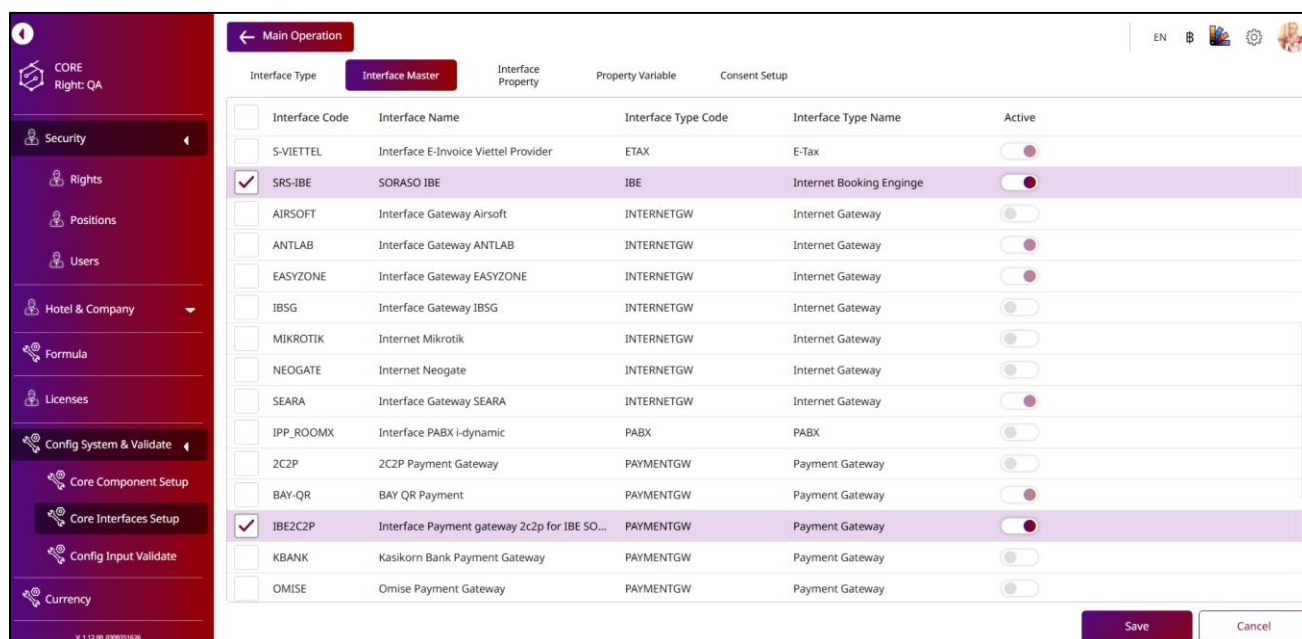
Interface Type	Interface Master	Interface Property	Property Variable	Consent Setup
<input type="checkbox"/>	Interface Type Code	Interface Type Name	Active	
<input type="checkbox"/>	CHANNELMNG	Channel Manager	<input type="checkbox"/>	
<input type="checkbox"/>	CMS	Internal CMS	<input type="checkbox"/>	
<input type="checkbox"/>	DOORLOCK	Door Lock	<input type="checkbox"/>	
<input type="checkbox"/>	ECOMMERCE	Ecommerce	<input type="checkbox"/>	
<input type="checkbox"/>	EDC	EDC	<input type="checkbox"/>	
<input type="checkbox"/>	ELECTRIC	Electricity	<input type="checkbox"/>	
<input type="checkbox"/>	ETAX	E-Tax	<input type="checkbox"/>	
<input checked="" type="checkbox"/>	IBE	Internet Booking Engine	<input checked="" type="checkbox"/>	
<input type="checkbox"/>	INTERNETGW	Internet Gateway	<input type="checkbox"/>	
<input type="checkbox"/>	PABX	PABX	<input type="checkbox"/>	
<input checked="" type="checkbox"/>	PAYMENTGW	Payment Gateway	<input checked="" type="checkbox"/>	
<input type="checkbox"/>	PHOTO	Photo AI	<input type="checkbox"/>	
<input type="checkbox"/>	RECIPE	Recipe System (BOS)	<input type="checkbox"/>	
<input type="checkbox"/>	RMS	Revenue Managment System	<input type="checkbox"/>	

2.2 Configure Interface Master

This function allows staff to enable the SORASO IBE and configure the 2C2P Payment Gateway for use with SORASO IBE. Activating this interface ensures that the Internet Booking Engine is fully functional, allowing guests to make reservations online and complete secure payments through the integrated 2C2P gateway.

To perform the task:

1. Select **SORASO IBE** and turn on the toggle to activate this Interface Name.
2. Select **Interface Payment Gateway 2C2P for IBE SORASO** and turn on the toggle to activate this Interface Name.
3. Press **Save** to apply the changes.



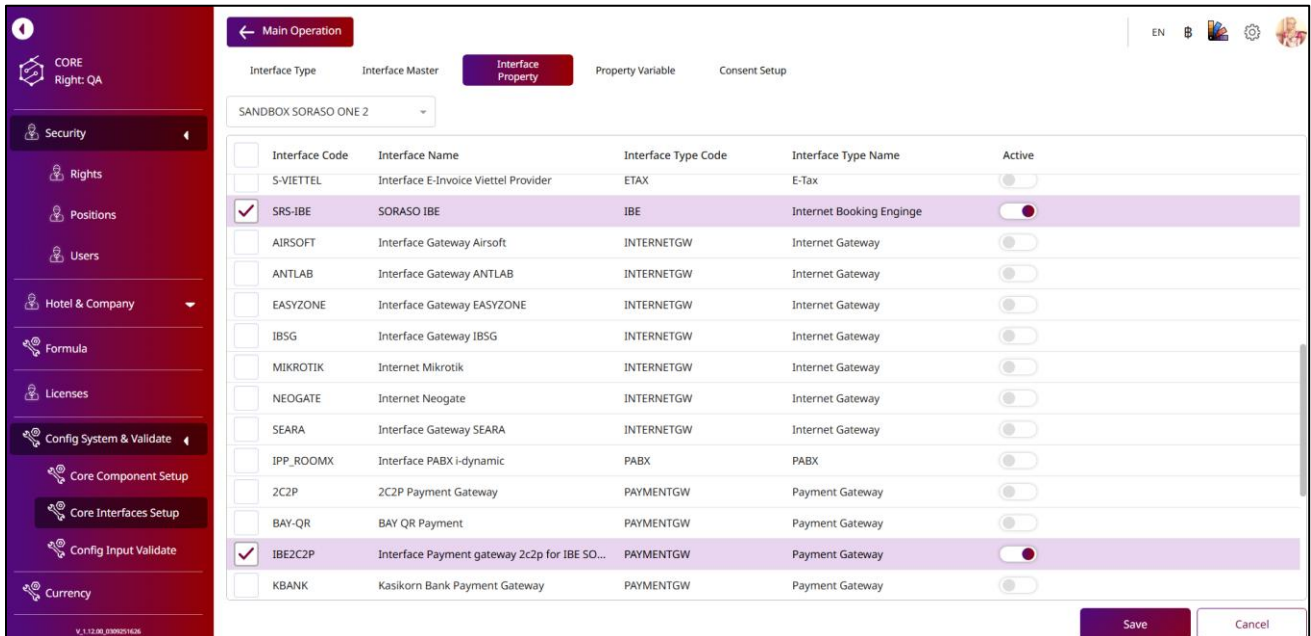
Interface Code	Interface Name	Interface Type Code	Interface Type Name	Active
S-VIETTEL	Interface E-Invoice Viettel Provider	ETAX	E-Tax	<input type="checkbox"/>
<input checked="" type="checkbox"/> SRS-IBE	SORASO IBE	IBE	Internet Booking Engine	<input checked="" type="checkbox"/>
AIRSOFT	Interface Gateway Airsoft	INTERNETGW	Internet Gateway	<input type="checkbox"/>
ANTLAB	Interface Gateway ANTLAB	INTERNETGW	Internet Gateway	<input type="checkbox"/>
EASYZONE	Interface Gateway EASYZONE	INTERNETGW	Internet Gateway	<input type="checkbox"/>
IBSG	Interface Gateway IBSG	INTERNETGW	Internet Gateway	<input type="checkbox"/>
MIKROTIK	Internet Mikrotik	INTERNETGW	Internet Gateway	<input type="checkbox"/>
NEOGATE	Internet Neogate	INTERNETGW	Internet Gateway	<input type="checkbox"/>
SEARA	Interface Gateway SEARA	INTERNETGW	Internet Gateway	<input type="checkbox"/>
IPP_ROOMX	Interface PABX i-dynamic	PABX	PABX	<input type="checkbox"/>
2C2P	2C2P Payment Gateway	PAYMENTGW	Payment Gateway	<input type="checkbox"/>
BAY-QR	BAY QR Payment	PAYMENTGW	Payment Gateway	<input type="checkbox"/>
<input checked="" type="checkbox"/> IBE2C2P	Interface Payment gateway 2c2p for IBE SO...	PAYMENTGW	Payment Gateway	<input checked="" type="checkbox"/>
KBANK	Kasikorn Bank Payment Gateway	PAYMENTGW	Payment Gateway	<input type="checkbox"/>
OMISE	Omise Payment Gateway	PAYMENTGW	Payment Gateway	<input type="checkbox"/>

2.3 Configure Interface Property

This function allows staff to enable the SORASO IBE and configure the 2C2P Payment Gateway for a specific hotel within the IBE system. Enabling this ensures the Internet Booking Engine is ready for use, allowing guests to book online and make secure payments through the 2C2P integration.

To perform the task:

1. Select the **Hotel**.
2. Select **SORASO IBE** and turn on the toggle to activate this Interface Name.
3. Select **Interface Payment Gateway 2C2P for IBE SORASO** and turn on the toggle to activate this Interface Name.
4. Press **Save** to apply the changes.



The screenshot shows the 'Interface Property' configuration page in the SORASO system. The left sidebar contains navigation options: CORE Right: QA, Security, Rights, Positions, Users, Hotel & Company, Formula, Licenses, Config System & Validate, Core Component Setup, Core Interfaces Setup, Config Input Validate, and Currency. The main area shows a table of interface configurations for 'SANDBOX SORASO ONE 2'. The table has columns for Interface Code, Interface Name, Interface Type Code, Interface Type Name, and Active. The 'SRS-IBE' and 'IBE2C2P' rows are highlighted in purple, indicating they are selected. Both have their 'Active' toggles turned on.

Interface Code	Interface Name	Interface Type Code	Interface Type Name	Active
S-VIETTEL	Interface E-Invoice Viettel Provider	ETAX	E-Tax	<input type="checkbox"/>
✓ SRS-IBE	SORASO IBE	IBE	Internet Booking Engine	<input checked="" type="checkbox"/>
AIRSOFT	Interface Gateway Airsoft	INTERNETGW	Internet Gateway	<input type="checkbox"/>
ANTLAB	Interface Gateway ANTLAB	INTERNETGW	Internet Gateway	<input type="checkbox"/>
EASYZONE	Interface Gateway EASYZONE	INTERNETGW	Internet Gateway	<input type="checkbox"/>
IBSG	Interface Gateway IBSG	INTERNETGW	Internet Gateway	<input type="checkbox"/>
MIKROTIK	Internet Mikrotik	INTERNETGW	Internet Gateway	<input type="checkbox"/>
NEOGATE	Internet Neogate	INTERNETGW	Internet Gateway	<input type="checkbox"/>
SEARA	Interface Gateway SEARA	INTERNETGW	Internet Gateway	<input type="checkbox"/>
IPP_ROOMX	Interface PABX i-dynamic	PABX	PABX	<input type="checkbox"/>
2C2P	2C2P Payment Gateway	PAYMENTGW	Payment Gateway	<input type="checkbox"/>
BAY-QR	BAY QR Payment	PAYMENTGW	Payment Gateway	<input type="checkbox"/>
✓ IBE2C2P	Interface Payment gateway 2c2p for IBE SO...	PAYMENTGW	Payment Gateway	<input checked="" type="checkbox"/>
KBANK	Kasikorn Bank Payment Gateway	PAYMENTGW	Payment Gateway	<input type="checkbox"/>

Buttons: Save, Cancel

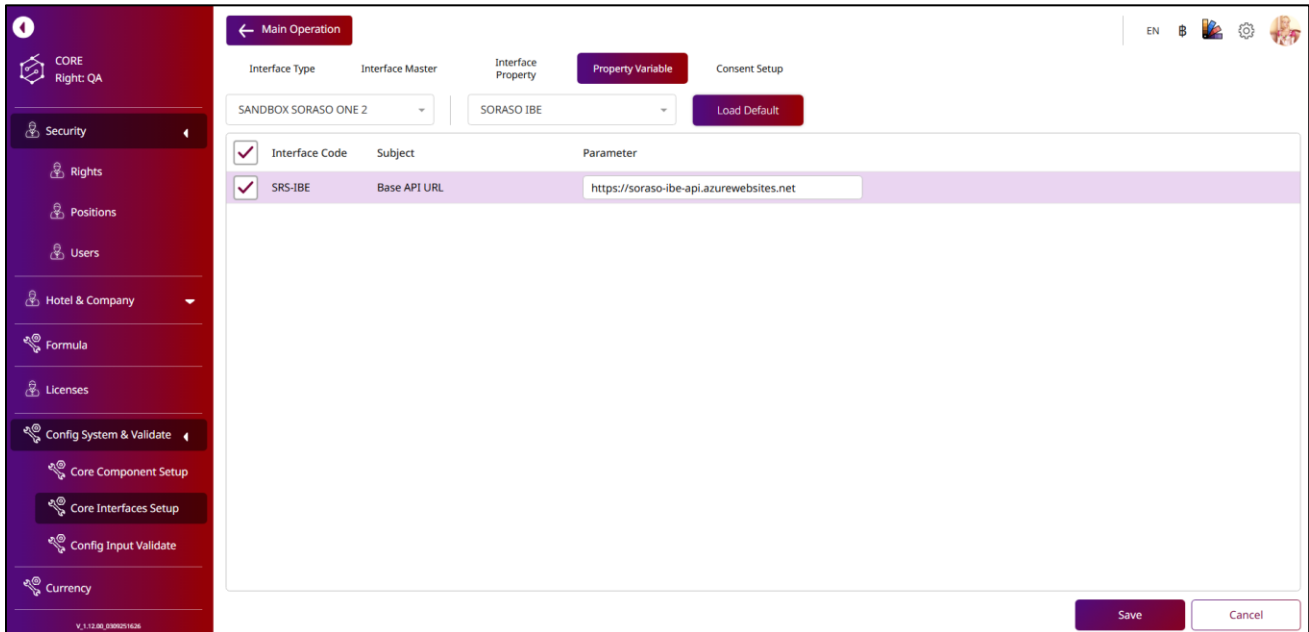
Note: Ensure that both the SORASO IBE and the 2C2P Payment Gateway for SORASO IBE are enabled for the hotel before use.

2.4 Configure Property Variable

This function allows staff to configure the base API for the Internet Booking Engine (IBE) and set up the 2C2P Payment Gateway for SORASO IBE. Proper setup ensures that the IBE can communicate seamlessly with the hotel's system and process secure online payments through the 2C2P integration.

To perform the task:

1. Select the **Hotel**.
2. Select the interface as **SORASO IBE**.
3. Press **Load Default** to load the default SORASO IBE information.
4. Enter your **IBE API URL**.
5. Press **Save** to apply the changes the SORASO IBE interface.

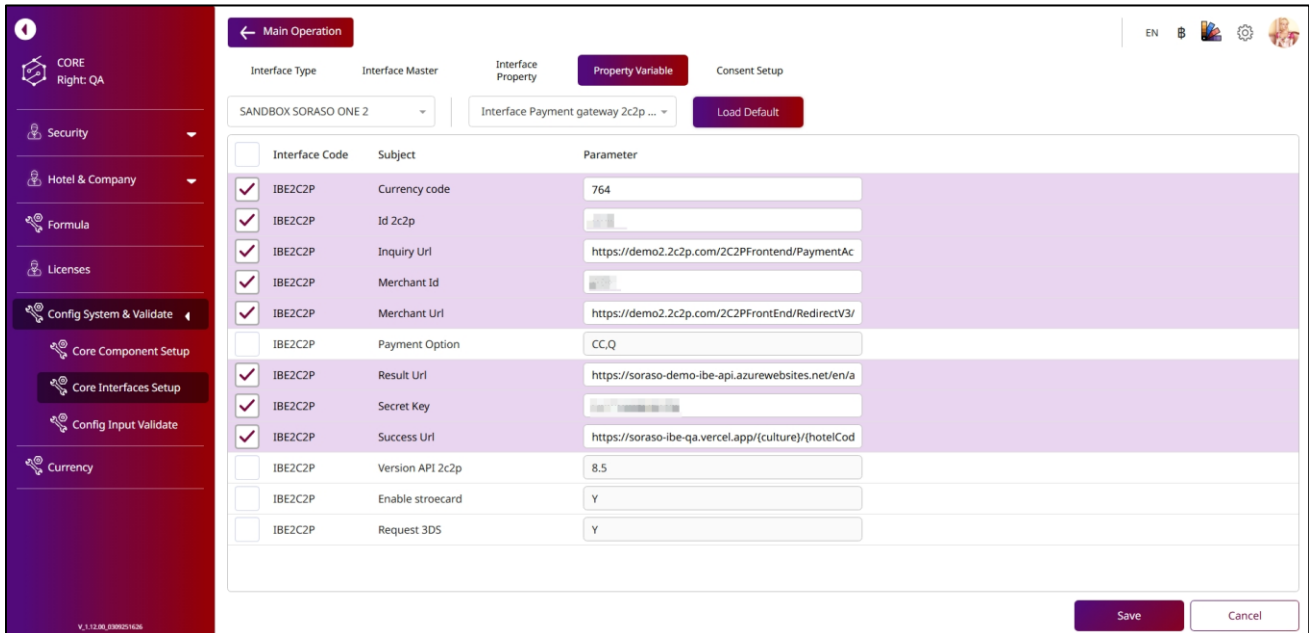


The screenshot displays the 'Property Variable' configuration window in the SORASO system. The interface includes a sidebar with various management options and a main configuration area. In the main area, the 'Interface Type' is set to 'SANDBOX SORASO ONE 2' and the 'Interface Master' is 'SORASO IBE'. A 'Load Default' button is available. Below this, a table lists the configured variables:

Interface Code	Subject	Parameter
<input checked="" type="checkbox"/> SRS-IBE	Base API URL	https://soraso-ibe-api.azurewebsites.net

At the bottom right, there are 'Save' and 'Cancel' buttons. The version number 'V.1.12.00_09SEP2025' is visible in the bottom left corner of the interface.

6. Select the interface as **Interface Payment Gateway 2C2P for SORASO IBE**.
7. Press **Load Default** to load the default Interface Payment Gateway 2C2P for SORASO IBE information.
8. Enter your Currency Code. By default, it is Baht (THB), but you can change it to any other currency. You can refer to the **2C2P Currency Code** document.
9. Enter your **ID 2C2P** and **Merchant ID** according to your 2C2P account.
10. Set the **Inquiry URL**:
 - Demo environment: <https://demo2.2c2p.com/2C2PFrontend/PaymentActionV2/PaymentProcess.aspx>
 - Production environment: <https://t.2c2p.com/PaymentActionV2/PaymentProcess.aspx>
11. Set the **Merchant URL**:
 - Demo environment: <https://demo2.2c2p.com/2C2PFrontEnd/RedirectV3/payment>
 - Production environment: <https://t.2c2p.com/RedirectV3/payment>
12. Set the **Result URL** to your **IBE API URL** followed by **/en/api/v1/Payment/2c2p/Notify**
 Example: <https://soraso-demo-ibe-api.azurewebsites.net/en/api/v1/Payment/2c2p/Notify>
13. Enter the **Secret Key** from your 2C2P account.
14. Set the **Success URL** to your **IBE UI API** followed by **/culture}/{hotelCode}/payment/redirect?id={confirmNo}**
 Example: <https://soraso-ibe-qa.vercel.app/{culture}/{hotelCode}/payment/redirect?id={confirmNo}>
15. Press **Save** to apply the changes for the Payment Gateway 2C2P interface for SORASO IBE.



The screenshot shows the 'Main Operation' tab in the SORASO IBE configuration interface. The 'Interface Type' is set to 'Sandbox SORASO ONE 2' and the 'Interface Master' is 'Interface Payment gateway 2c2p ...'. The 'Load Default' button is highlighted. The table below lists the parameters to be configured:

Interface Code	Subject	Parameter
<input checked="" type="checkbox"/>	IBE2C2P	Currency code
<input checked="" type="checkbox"/>	IBE2C2P	Id 2c2p
<input checked="" type="checkbox"/>	IBE2C2P	Inquiry Url
<input checked="" type="checkbox"/>	IBE2C2P	Merchant Id
<input checked="" type="checkbox"/>	IBE2C2P	Merchant Url
<input type="checkbox"/>	IBE2C2P	Payment Option
<input checked="" type="checkbox"/>	IBE2C2P	Result Url
<input checked="" type="checkbox"/>	IBE2C2P	Secret Key
<input checked="" type="checkbox"/>	IBE2C2P	Success Url
<input type="checkbox"/>	IBE2C2P	Version API 2c2p
<input type="checkbox"/>	IBE2C2P	Enable stroecard
<input type="checkbox"/>	IBE2C2P	Request 3DS

The 'Save' and 'Cancel' buttons are at the bottom right.

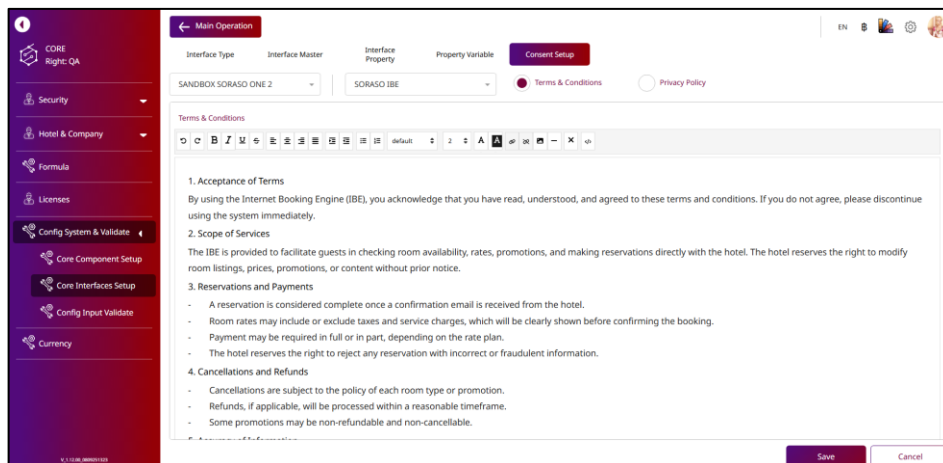
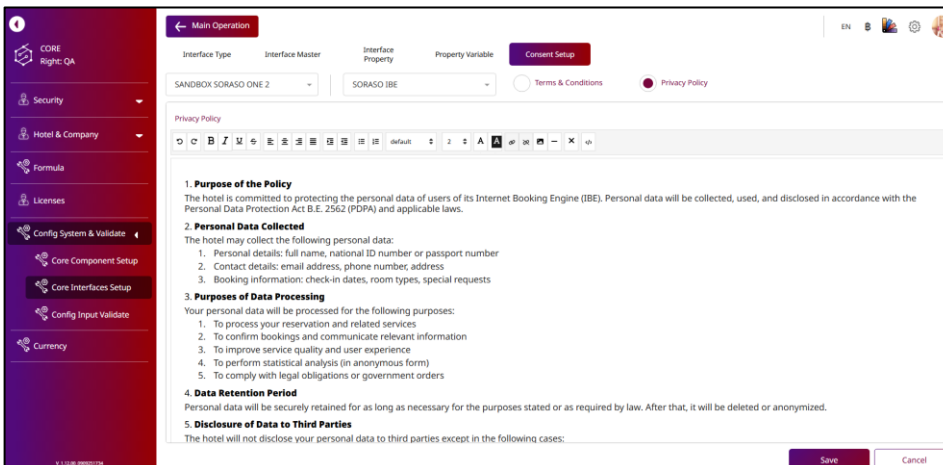
Note: Ensure the correct 2C2P interface, environment, currency, IDs, and URLs are set. Save and test to confirm the payment integration works properly.

2.5 Configure Consent Setup

This function allows staff to configure the Consent Setup, which defines the Terms & Conditions and Privacy Policy displayed to guests during the booking or ordering process. Guests must review and agree to these terms before completing their transaction. The configured content will appear in the Terms & Conditions pop-up during booking and in the Privacy Policy pop-up within the guest profile page on the IBE website. This ensures guests are fully informed about hotel policies and data privacy requirements before finalizing their booking.

To perform the task:

1. Select the **Hotel**.
2. Select the interface as **SORASO IBE**.
3. The system will default to the **Terms & Conditions** section. Enter your hotel's Terms & Conditions and adjust the paragraph formatting as needed.
4. Select the **Privacy Policy**, enter your hotel's Privacy Policy, and edit the paragraph formatting as needed.
5. Press **Save** to apply the changes to the SORASO IBE interface.

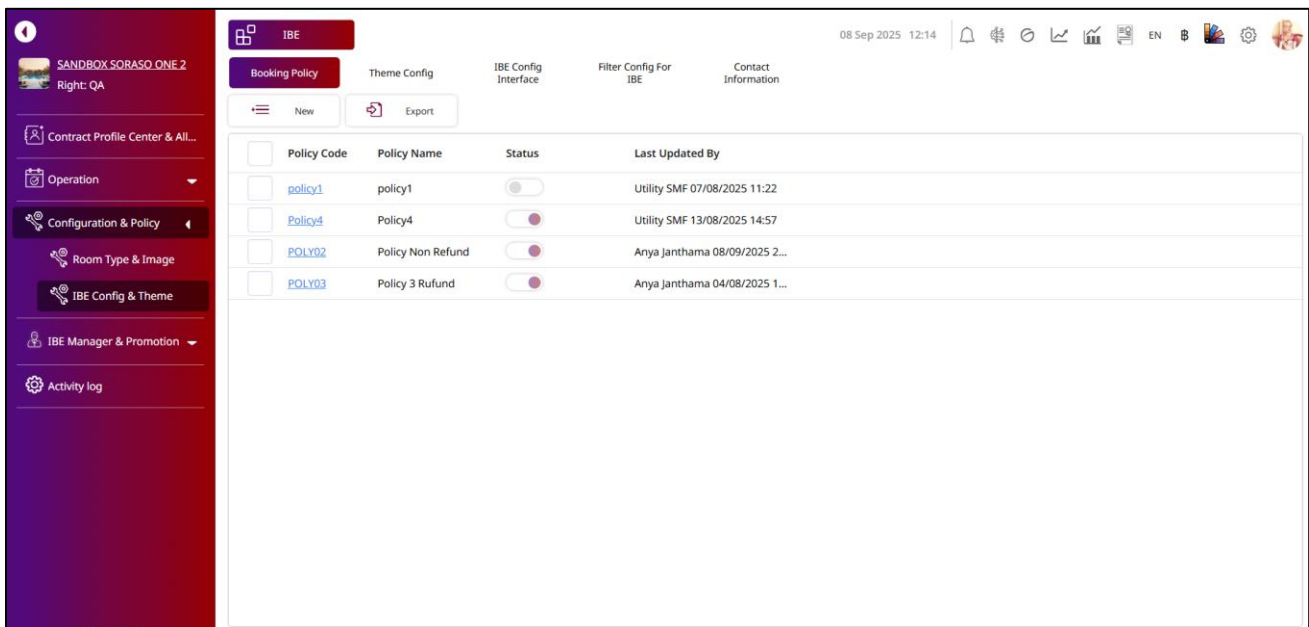



3. Booking Policy Setup

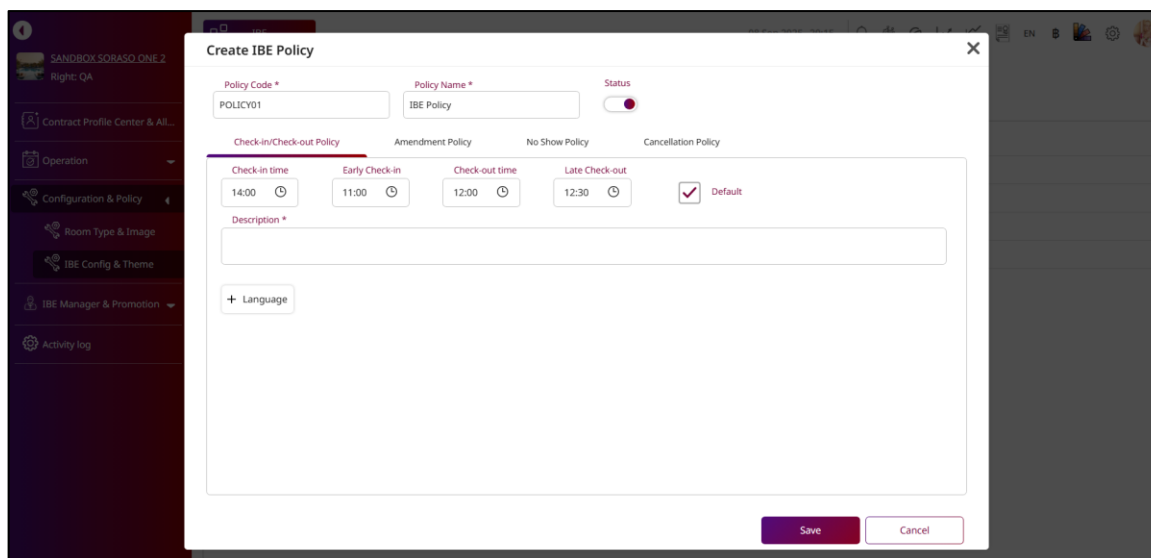
Available under **Business Type IBE > Configuration & Policy > IBE Config & Theme > Booking Policy**, this function allows staff to configure the booking policies that apply to rates for reservations made through the Internet Booking Engine (IBE). These policies define key conditions such as Check-In/Check-Out Policy, Amendment Policy, No-Show Policy, and Cancellation Policy. By setting up booking policies, hotels ensure that guests are clearly informed about the rules governing their reservations. This reduces misunderstandings, protects revenue, and maintains consistency across all online bookings.

To perform the task:

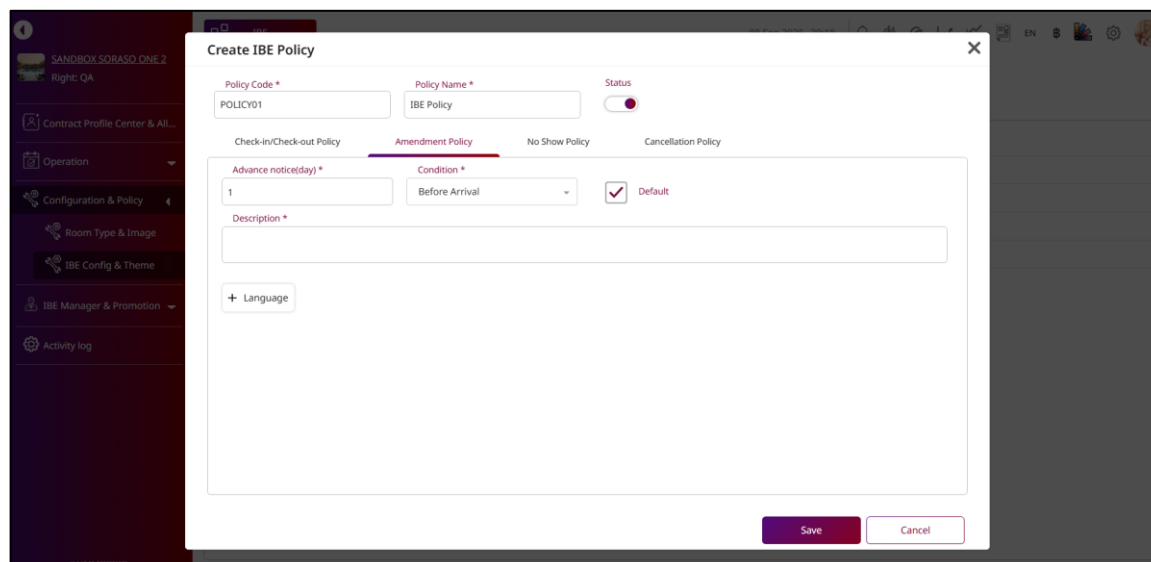
1. Press **New** – The system will display the Create IBE Policy pop-up.
2. Enter the **Policy Code** and **Policy Name**.
3. Check-in/Check-out Policy:
 - **Check-in Time** – Select the time to set as the check-in time.
 - **Early Check-in** – Select the time to set as the early check-in time.
 - **Check-out Time** – Select the time to set as the check-out time.
 - **Late Check-out** – Select the time to set as the late check-out time.
 - **Description** – Enter the description for the Check-in/Check-out Policy.
4. Press **Default** – Allow the system to display the Check-in/Check-out Policy on the IBE.



Policy Code	Policy Name	Status	Last Updated By
policy1	policy1	<input type="checkbox"/>	Utility SMF 07/08/2025 11:22
Policy4	Policy4	<input type="checkbox"/>	Utility SMF 13/08/2025 14:57
POLY02	Policy Non Refund	<input type="checkbox"/>	Anyo Janthama 08/09/2025 2...
POLY03	Policy 3 Refund	<input type="checkbox"/>	Anyo Janthama 04/08/2025 1...



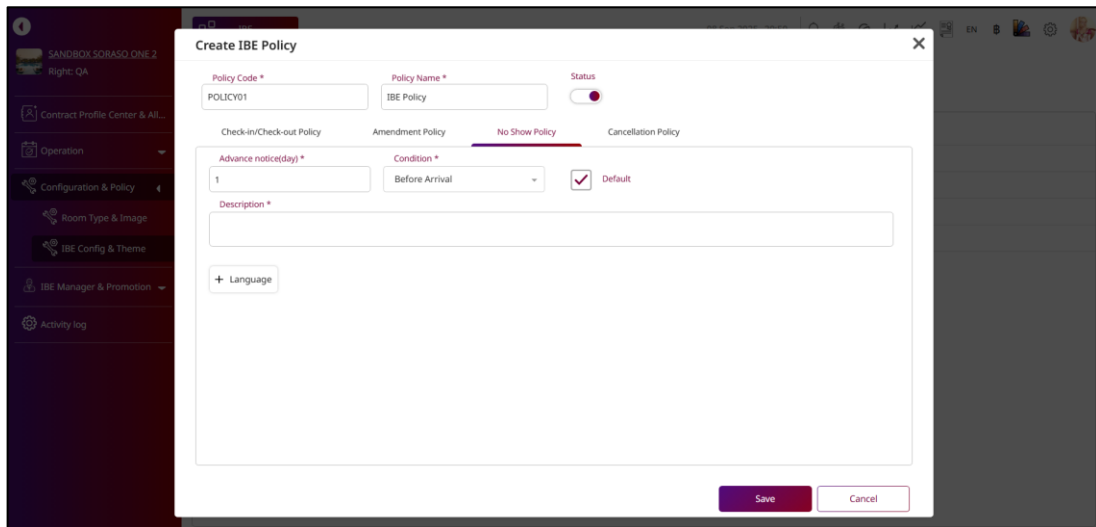
5. Press **Amendment Policy** tab.
6. Amendment Policy:
 - **Advance Notice (day)** – Enter the number of days required for advance notice.
 - **Condition** – Select a condition.
 - **Description** – Enter the description for the Amendment Policy.
7. Press **Default** – Allow the system to display the Amendment Policy on the IBE.



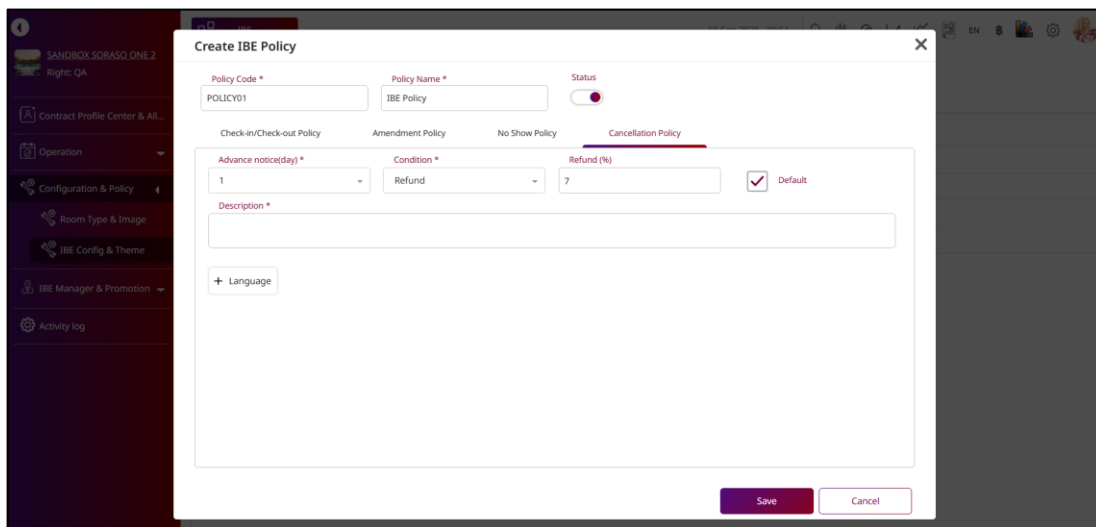
8. Press **No Show Policy** tab.
9. No Show Policy:
 - Advance Notice (day)** – Enter the number of days required for advance notice.
 - Condition** – Select a condition.
 - Description** – Enter the description for the No Show Policy.

Version : 1.12.00
 Last Updated : 10 September 2025
 Author : QA Team

10. Press **Default** – Allow the system to display the No Show Policy on the IBE.
11. Press **Cancellation Policy** tab.



12. Cancellation Policy:
 - Advance Notice (day)** – Select the number of days required for advance notice.
 - Condition** – Select a condition; if you select Refund, the system will allow you to enter the **Refund (%)**.
 - Description** – Enter the description for the Cancellation Policy.
13. Press **Default** – Allow the system to display the Cancellation Policy on the IBE.
14. If you want to add the policy in another language, press + **Language** and enter the description in the desired language.
15. Press **Save** to create the new booking policy.



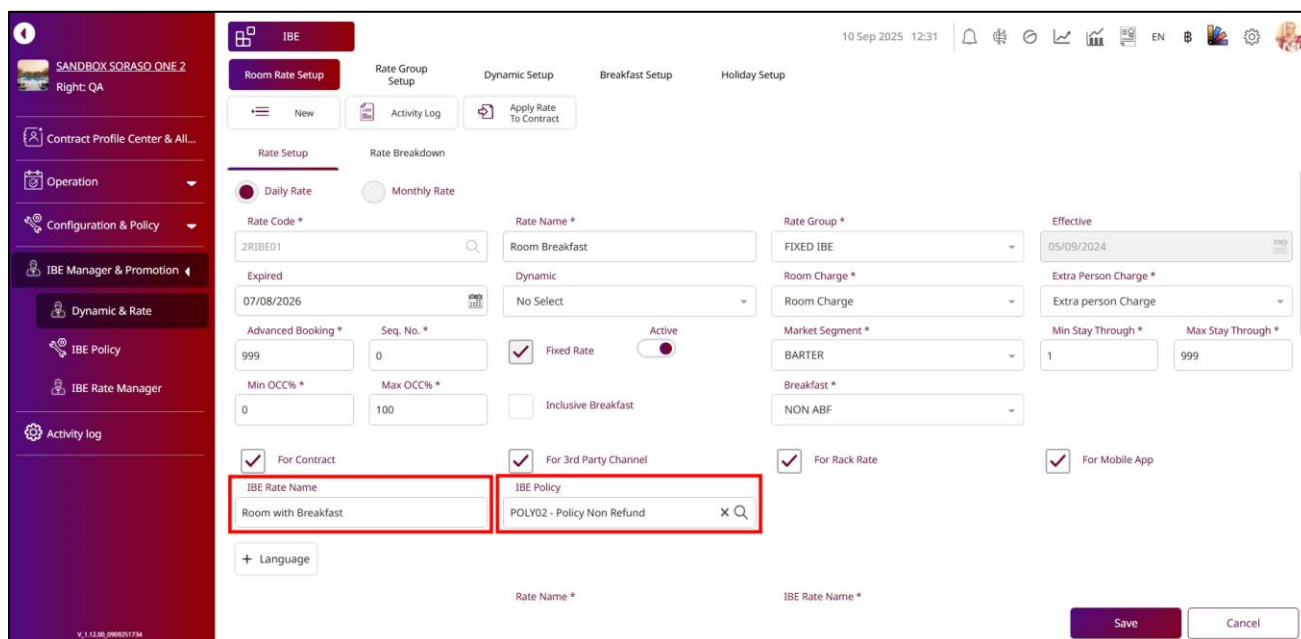
Note: The booking policy will only apply when used under the selected rate.

4. Apply a Booking Policy to Rates

Available under **Business Type IBE > IBE Manager & Promotion > Dynamic & Rate**, this function allows staff to apply a predefined booking policy to specific rates in the Internet Booking Engine (IBE). By linking policies such as Check-In/Check-Out rules, Amendment conditions, No-Show handling, and Cancellation terms to a rate, hotels ensure that guests are presented with clear and consistent rules during the booking process. Applying booking policies to rates helps maintain transparency, reduces the risk of disputes, and ensures that all reservations follow the hotel's operational and financial guidelines.

To perform the task:

1. Select an existing **Rate** to use on the IBE or create a new rate.
2. Enter the **IBE Rate Name**, which will be displayed on the IBE.
3. Press the **Search** icon in the **IBE Policy** field.
4. Select a **Booking Policy** from the IBE Policy pop-up.
5. Press **Save** to apply the selected booking policy to the rate.



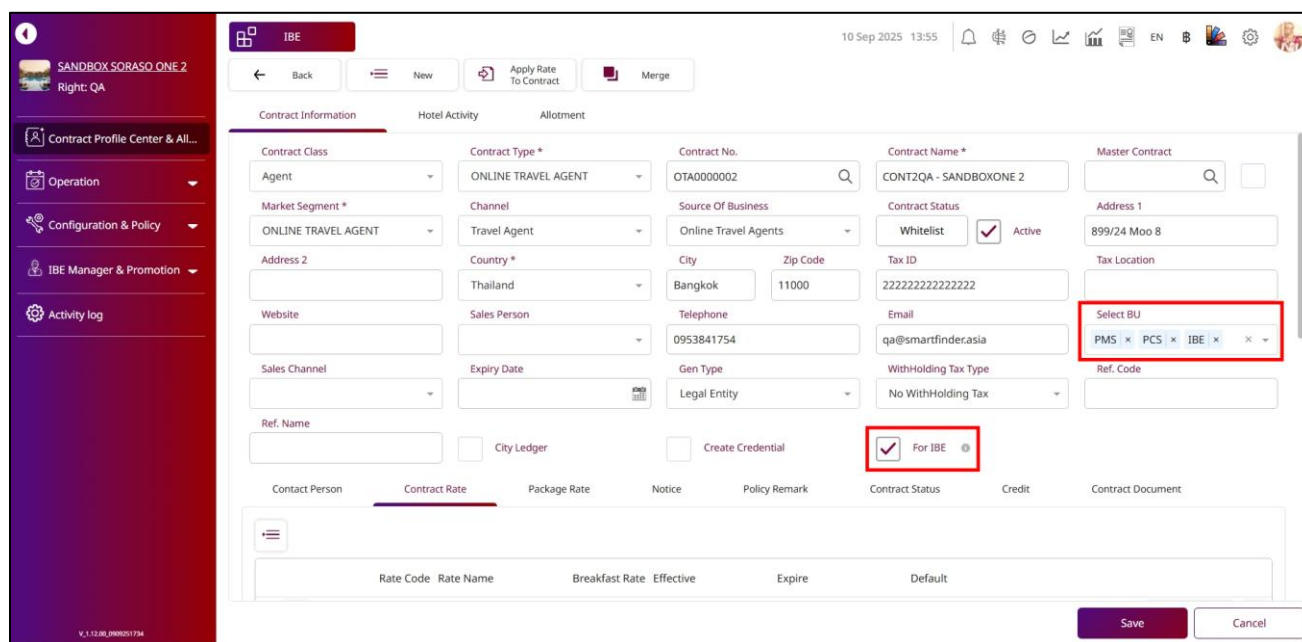
Note: Always verify that the correct booking policy is linked to each rate plan to avoid inconsistencies in guest reservations.

5. Set Contract for IBE

Available under **Business Type IBE > Contract Profile Center & Allotment**, this function allows staff to configure and assign a contract for use within the Internet Booking Engine (IBE). A contract defines the agreement terms such as rates, availability, and booking conditions that will be applied to online reservations through the IBE, and only one contract can be applied at a time to ensure consistency in how rates and booking policies are presented to guests while preventing conflicts between multiple agreements.

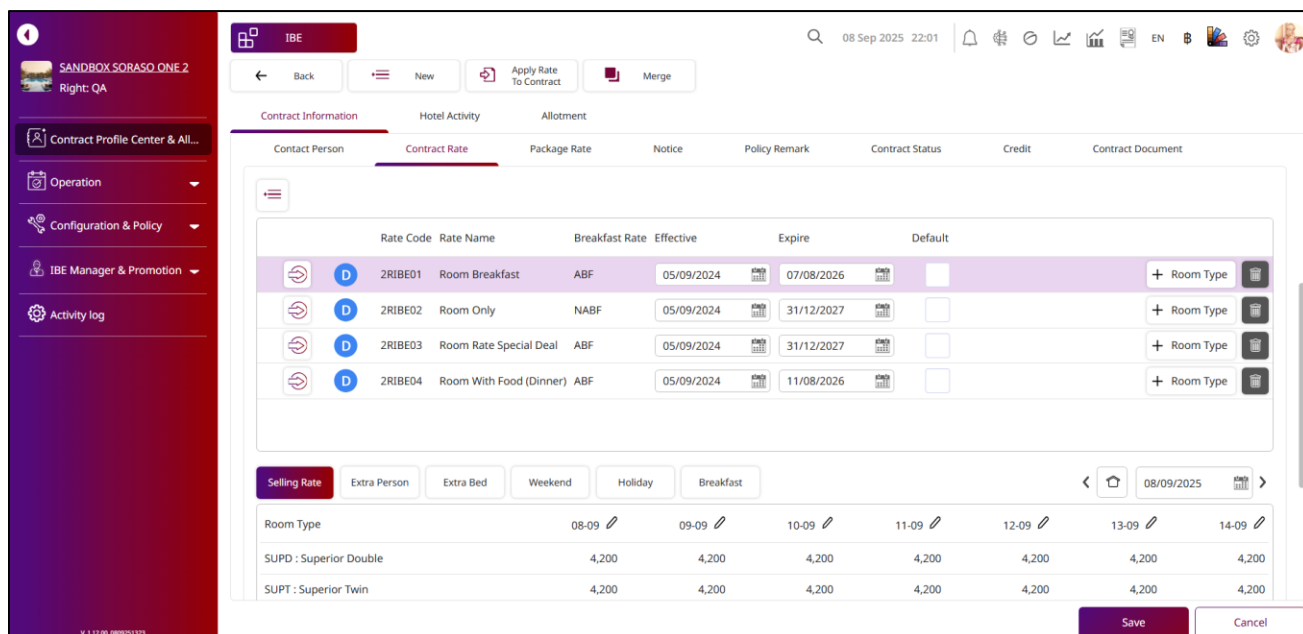
To perform the task:

1. Select an existing **Contract** to use on the IBE or press **New** to create a new contract.
2. Fill in the contract information. The important part is to **select a BU** that includes the **IBE BU**. Once selected, the system will display the **For IBE** option.
3. Press the **For IBE** checkbox to mark this contract for IBE.



The screenshot shows the 'IBE' contract profile form. The left sidebar contains navigation links: 'Contract Profile Center & Allotment', 'Operation', 'Configuration & Policy', 'IBE Manager & Promotion', and 'Activity log'. The main form area has tabs for 'Contract Information', 'Hotel Activity', and 'Allotment'. The 'Contract Information' tab is active, showing fields for Contract Class, Contract Type, Contract No., Contract Name, Master Contract, Market Segment, Channel, Source Of Business, Contract Status, Address 1, Address 2, Country, City, Zip Code, Tax ID, Tax Location, Website, Sales Person, Telephone, Email, Sales Channel, Expiry Date, Gen Type, Legal Entity, Ref. Name, City Ledger, Create Credential, and For IBE (checked). A red box highlights the 'Select BU' dropdown menu, which includes options like 'PMS', 'PCS', and 'IBE'. Another red box highlights the 'For IBE' checkbox, which is checked.

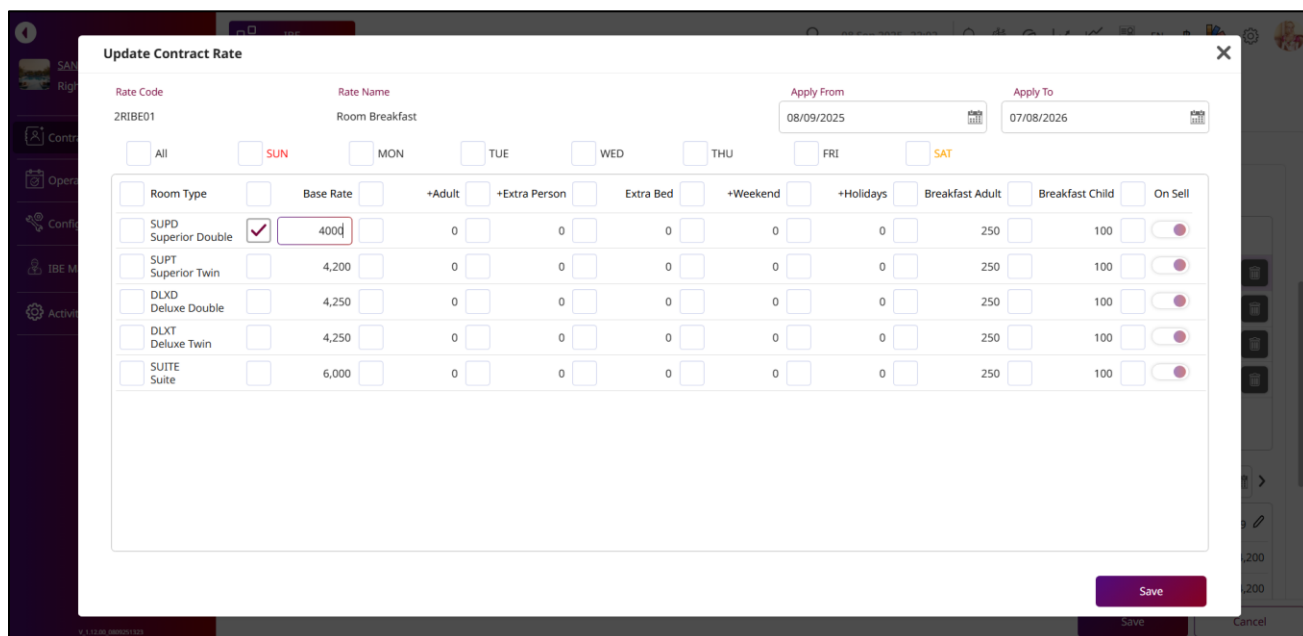
4. Press **Contract Rate**.
5. Press the **Add** icon and select a Rate from the Rate pop-up to link it with this contract for use on the IBE.
6. To edit the rate price, press the **Select & Go** icon to open the rate you want to edit.
7. Press the Edit icon to view rates day by day. The Update Contract Rate pop-up will be displayed.



Rate Code	Rate Name	Breakfast Rate	Effective	Expire	Default
2RIBE01	Room Breakfast	ABF	05/09/2024	07/08/2026	
2RIBE02	Room Only	NABF	05/09/2024	31/12/2027	
2RIBE03	Room Rate Special Deal	ABF	05/09/2024	31/12/2027	
2RIBE04	Room With Food (Dinner)	ABF	05/09/2024	11/08/2026	

Room Type	08-09	09-09	10-09	11-09	12-09	13-09	14-09
SUPD : Superior Double	4,200	4,200	4,200	4,200	4,200	4,200	4,200
SUPT : Superior Twin	4,200	4,200	4,200	4,200	4,200	4,200	4,200

8. Select the **Base Rate** and update the price by room type. Set the effective dates using **Apply From** and **Apply To** fields.
9. Press **Save** in the Update Contract Rate pop-up. If the updated price is lower than the base rate, the system will display the discount percentage for saving this rate on the IBE.
10. Press **Save** to confirm and apply the changes.



Room Type	Base Rate	+Adult	+Extra Person	Extra Bed	+Weekend	+Holidays	Breakfast Adult	Breakfast Child	On Sell
SUPD Superior Double	4000	0	0	0	0	0	250	100	<input checked="" type="checkbox"/>
SUPT Superior Twin	4,200	0	0	0	0	0	250	100	<input type="checkbox"/>
DLXD Deluxe Double	4,250	0	0	0	0	0	250	100	<input type="checkbox"/>
DLXT Deluxe Twin	4,250	0	0	0	0	0	250	100	<input type="checkbox"/>
SUITE Suite	6,000	0	0	0	0	0	250	100	<input type="checkbox"/>

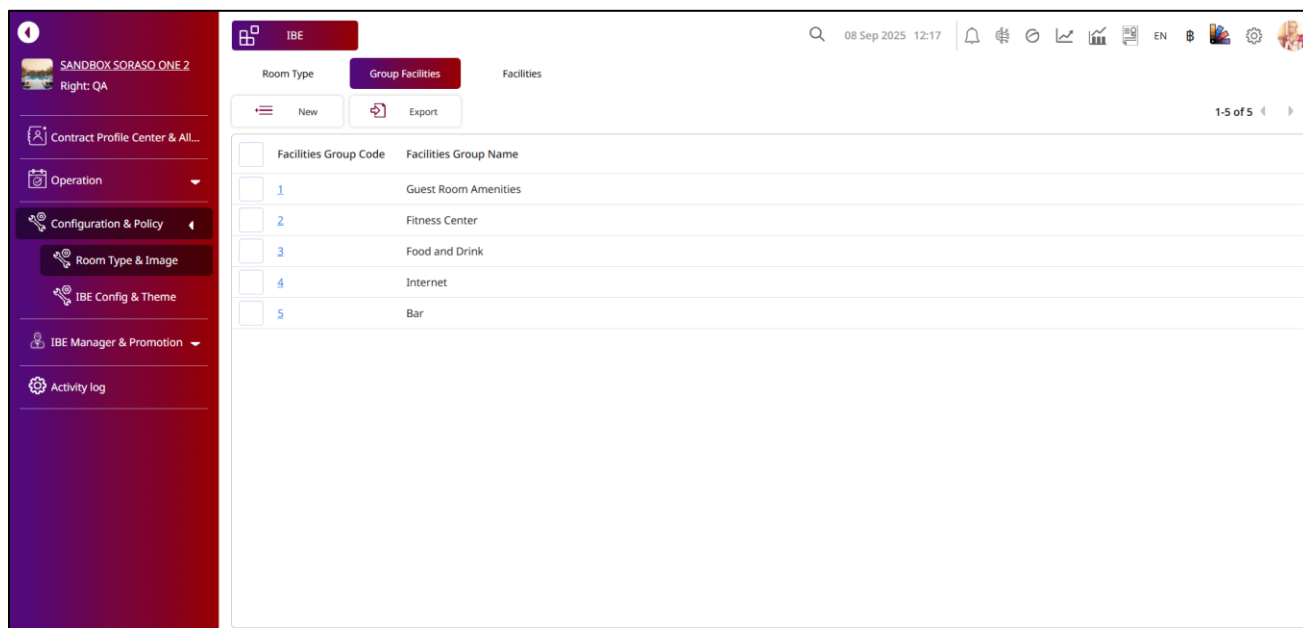
Note: Only one contract can be applied to IBE at a time. Ensure the correct and most up-to-date contract is selected to avoid inconsistencies in rates and booking policies.

6. Set Group Facilities

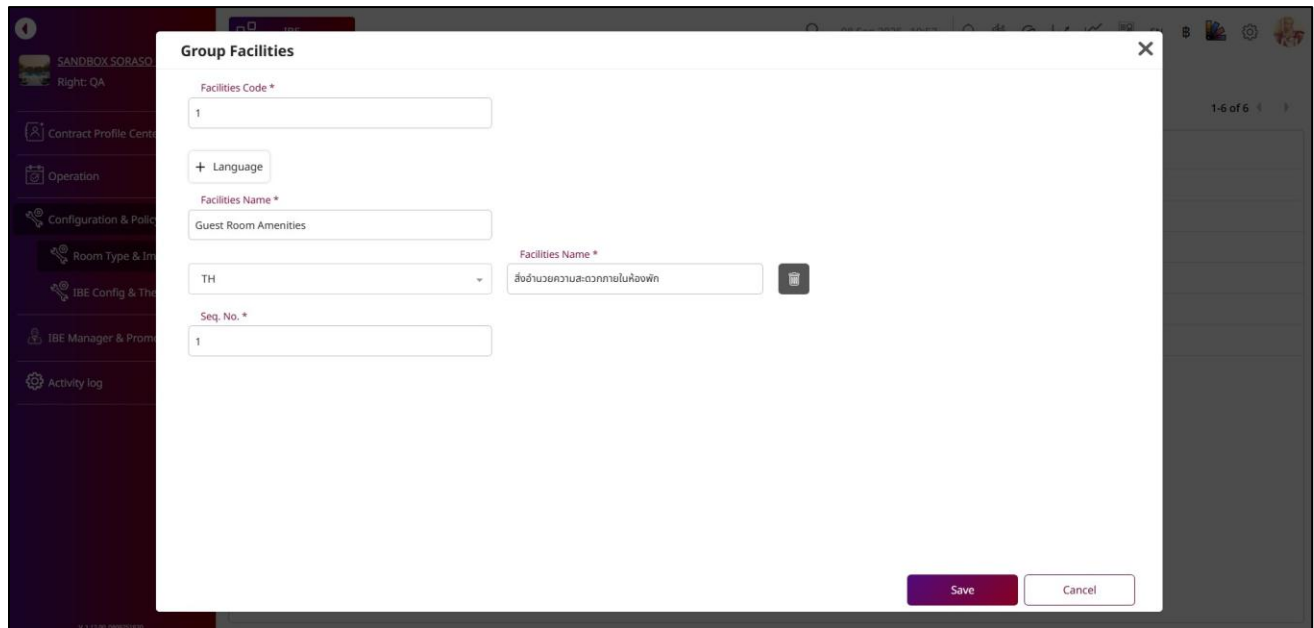
Available under **Business Type IBE > Configuration & Policy > Room Type & Image > Group Facilities**, this function allows staff to configure the facilities and amenities shared across a hotel group, such as pools, gyms, restaurants, or meeting rooms. Setting group facilities ensures consistent information across the Internet Booking Engine (IBE) and other guest-facing platforms, improving the booking experience and keeping facility details standardized across all properties.

To perform the task:

1. Press **New**.
2. Enter the **Facilities Code**.
3. Enter the **Facilities Name**.
4. Enter the **Seq No**.
5. To add another language, press **+ Language**, select the language you want to add, and enter the Facilities Name in that language.
6. Press **Save** to create a Group Facilities.



Facilities Group Code	Facilities Group Name
1	Guest Room Amenities
2	Fitness Center
3	Food and Drink
4	Internet
5	Bar



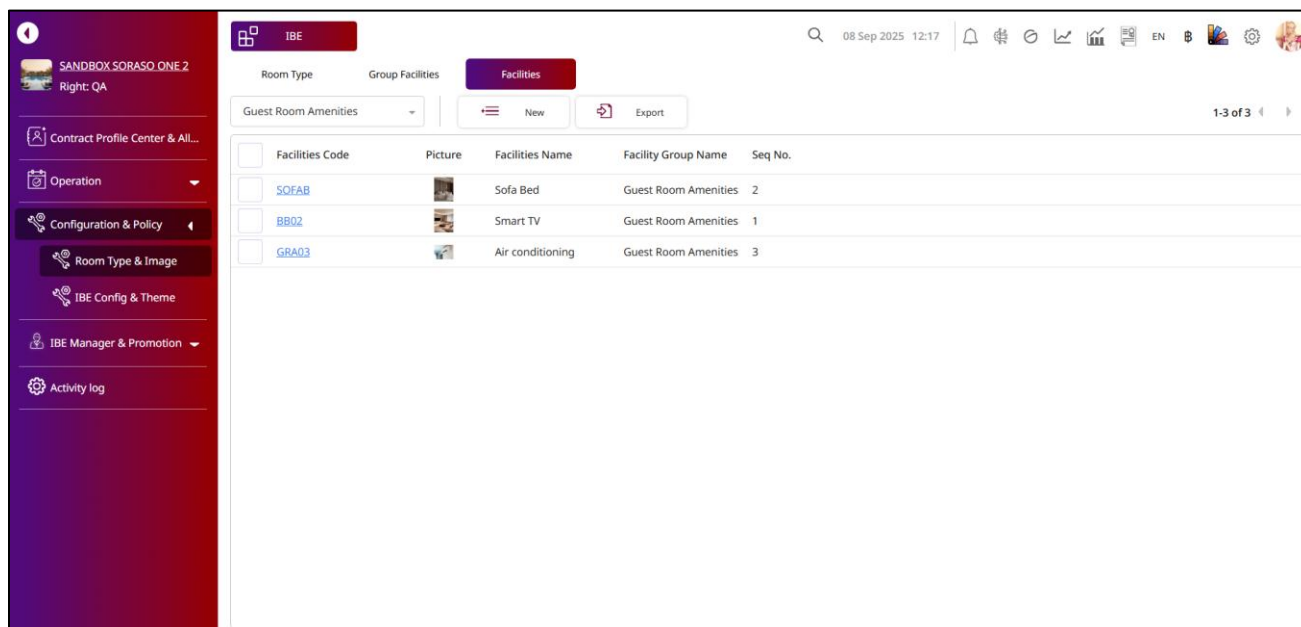
Note: Group Facilities will be created as a master list and can later be assigned to specific room types or packages for display on the IBE.




7. Set Facilities

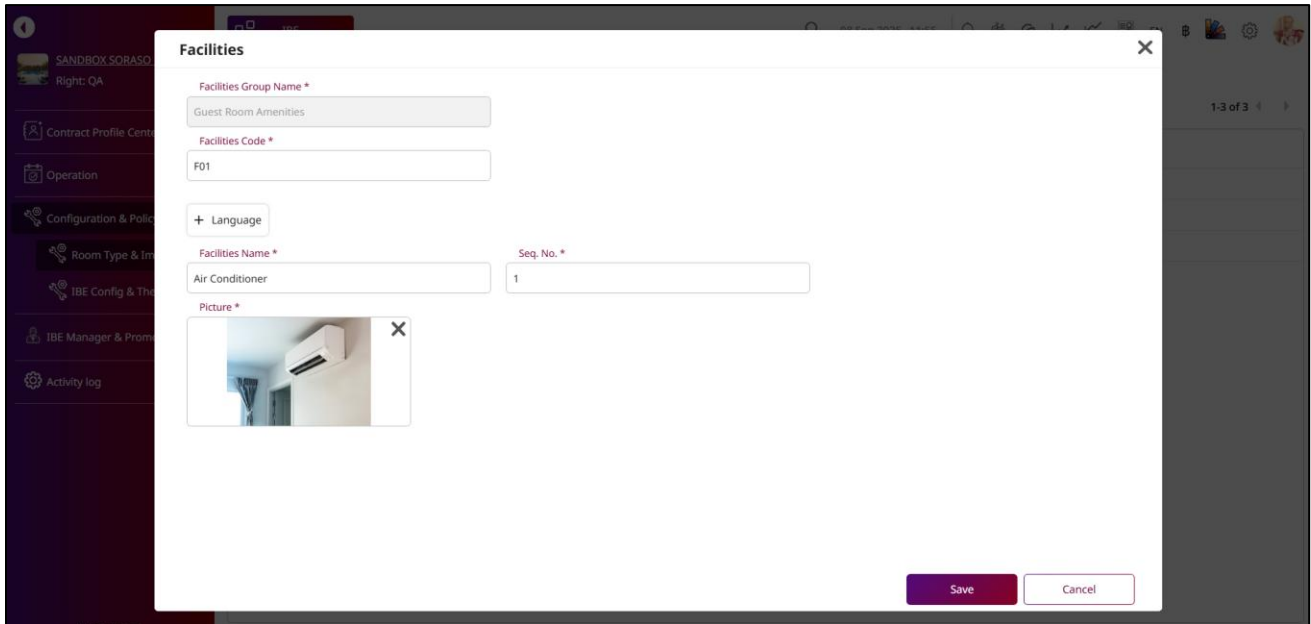
Available under **Business Type IBE > Configuration & Policy > Room Type & Image > Facilities**, this function allows staff to configure property-level facilities under their group facilities, such as pools, gyms, restaurants, or parking. By managing facilities at the property level, hotels ensure that guests see accurate and specific amenities for each location in the Internet Booking Engine (IBE) and other guest-facing platforms. This provides guests with clear expectations and enhances the booking experience by showing exactly what is available at the selected property.

To perform the task:

1. Select a **Group Facilities**.
2. Press **New**.
3. The Facilities Group Name will default to the group facilities you selected and cannot be edited.
4. Enter the **Facilities Code**.
5. Enter the **Facilities Name**.
6. Enter the **Seq No**.
7. To add another language, press **+ Language**, select the language you want to add, and enter the Facilities Name in that language.
8. Press **Save** to create a Facilities.



Facilities Code	Picture	Facilities Name	Facility Group Name	Seq No.
SOFAB		Sofa Bed	Guest Room Amenities	2
BB02		Smart TV	Guest Room Amenities	1
GRA03		Air conditioning	Guest Room Amenities	3



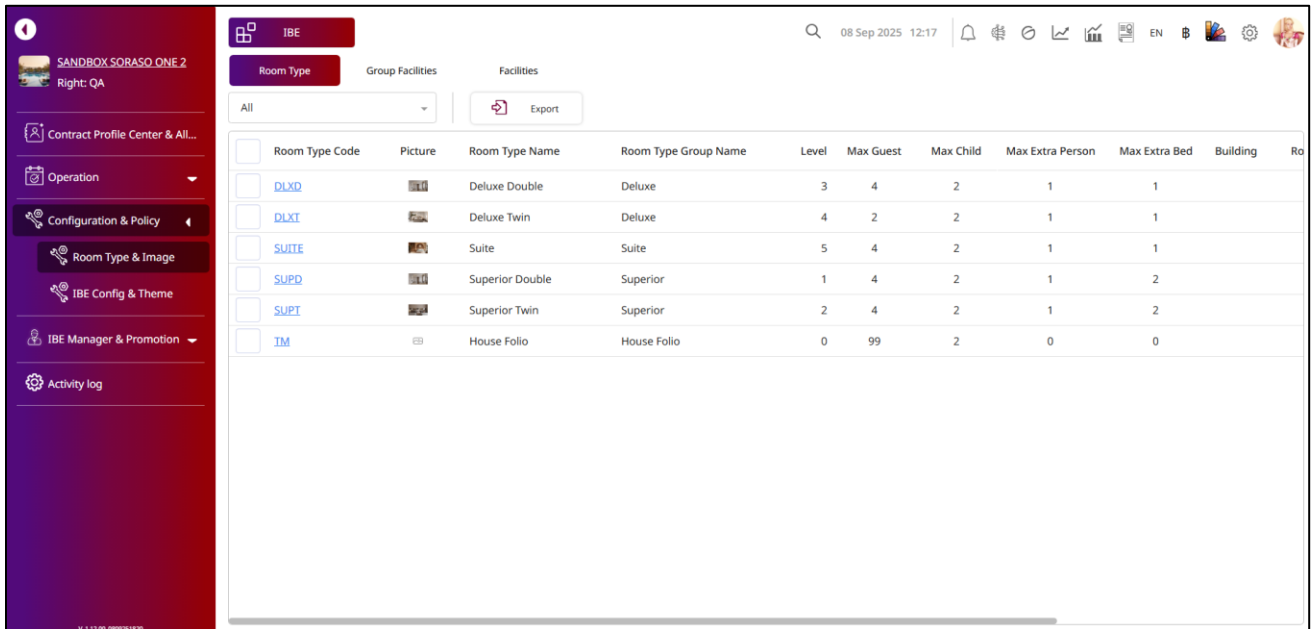
Note: Facilities created under a Group Facilities will follow the sequence number (Seq No.) order and will be displayed accordingly on the IBE.







8. Set Room Type

Available under **Business Type IBE > Configuration & Policy > Room Type & Image > Room Type**, this function allows staff to configure the room types available in the Internet Booking Engine (IBE), such as standard rooms, deluxe rooms, or suites. Setting up room types ensures guests see accurate details about available accommodations, helping them make informed booking decisions and improving the overall booking experience.

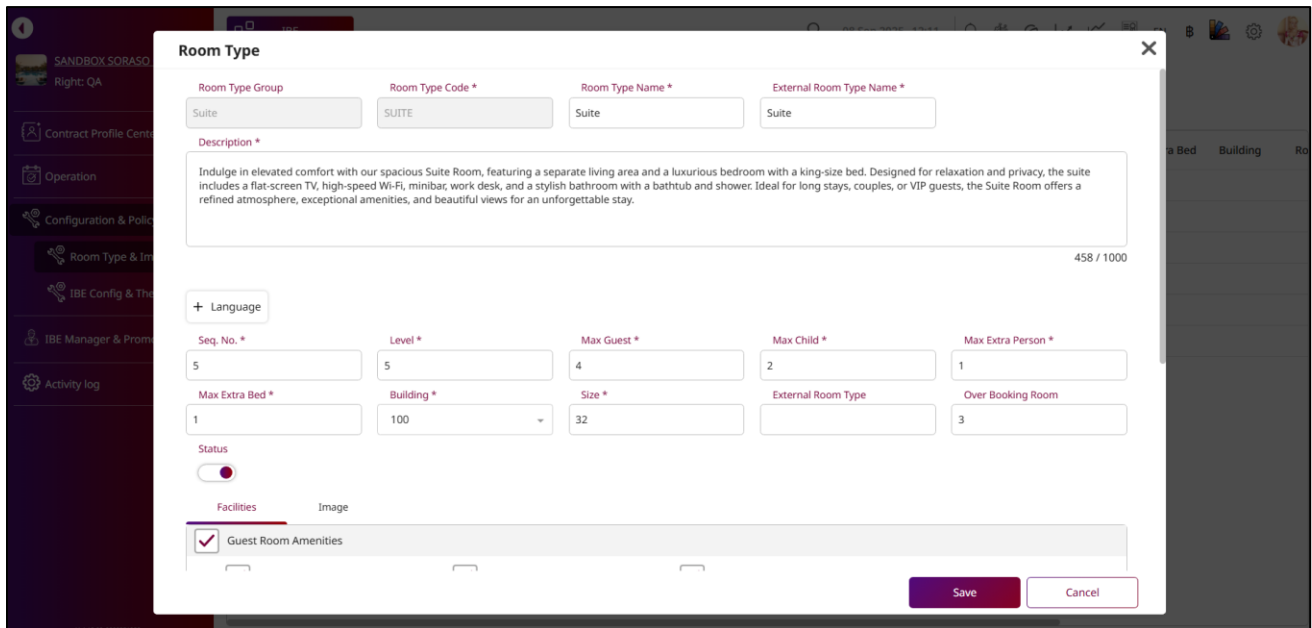
To perform the task:

1. Select an existing **Room Type**. The system will display the Room Type pop-up.
2. Enter the **External Room Type Name** to define the name shown on the IBE.
3. Enter the **Description**.
4. To add another language, press **+ Language**, select the language you want to add, and enter the Room Type Name, External Room Type Name, and Description in that language.

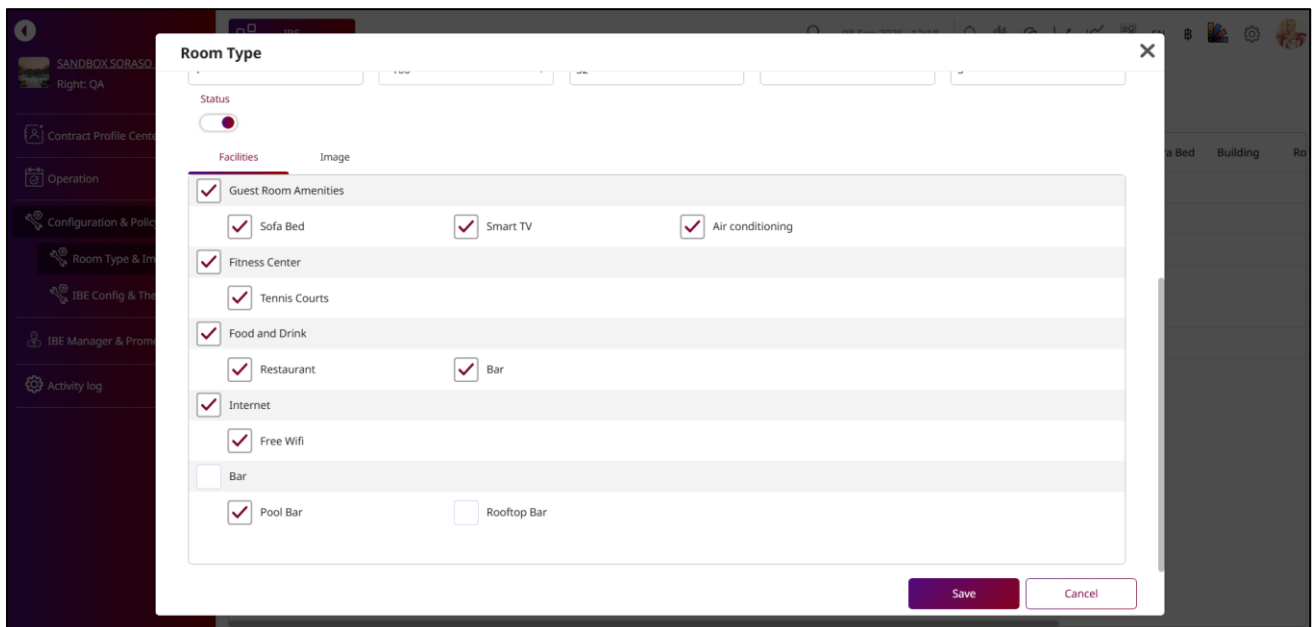


Room Type Code	Picture	Room Type Name	Room Type Group Name	Level	Max Guest	Max Child	Max Extra Person	Max Extra Bed	Building	Ro
DLXD		Deluxe Double	Deluxe	3	4	2	1	1		
DLXT		Deluxe Twin	Deluxe	4	2	2	1	1		
SUITE		Suite	Suite	5	4	2	1	1		
SUPD		Superior Double	Superior	1	4	2	1	2		
SUPT		Superior Twin	Superior	2	4	2	1	2		
IM		House Folio	House Folio	0	99	2	0	0		

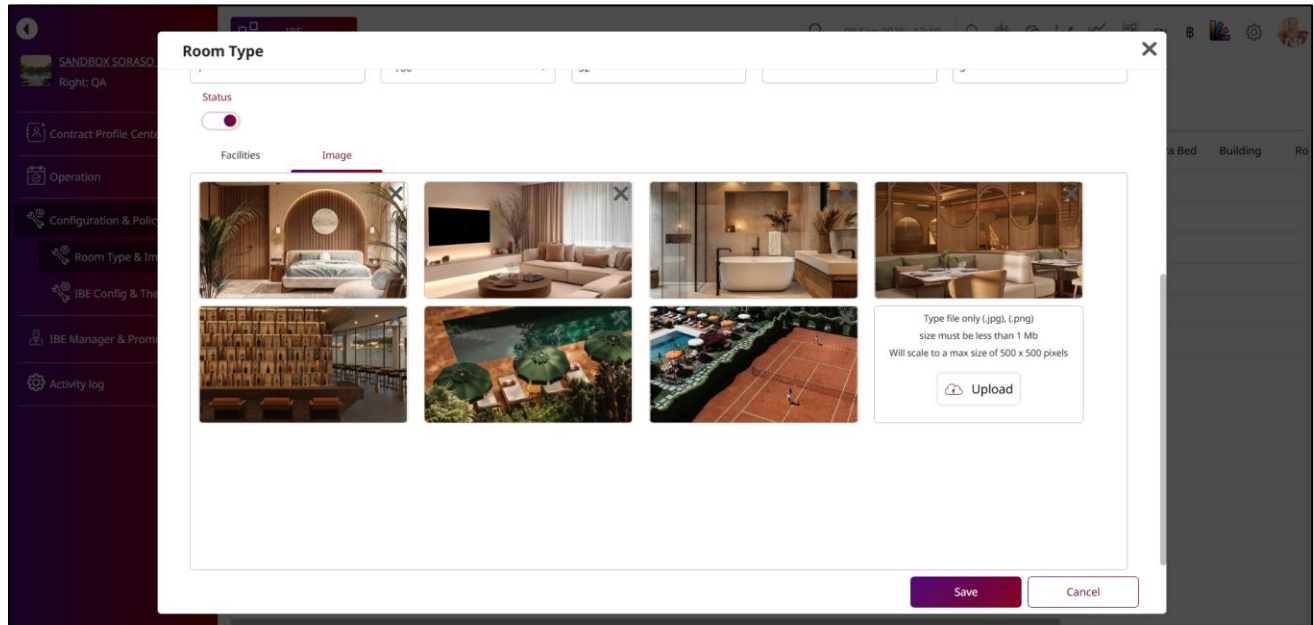
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 Last Updated : 10 September 2025
 Author : QA Team



5. Select the **Facilities** for this room type.
6. Press the **Image** tab.



7. Press **Upload** to add a picture for this room type. Each room type can have a maximum of 8 pictures.
8. Press **Save** to apply the changes.



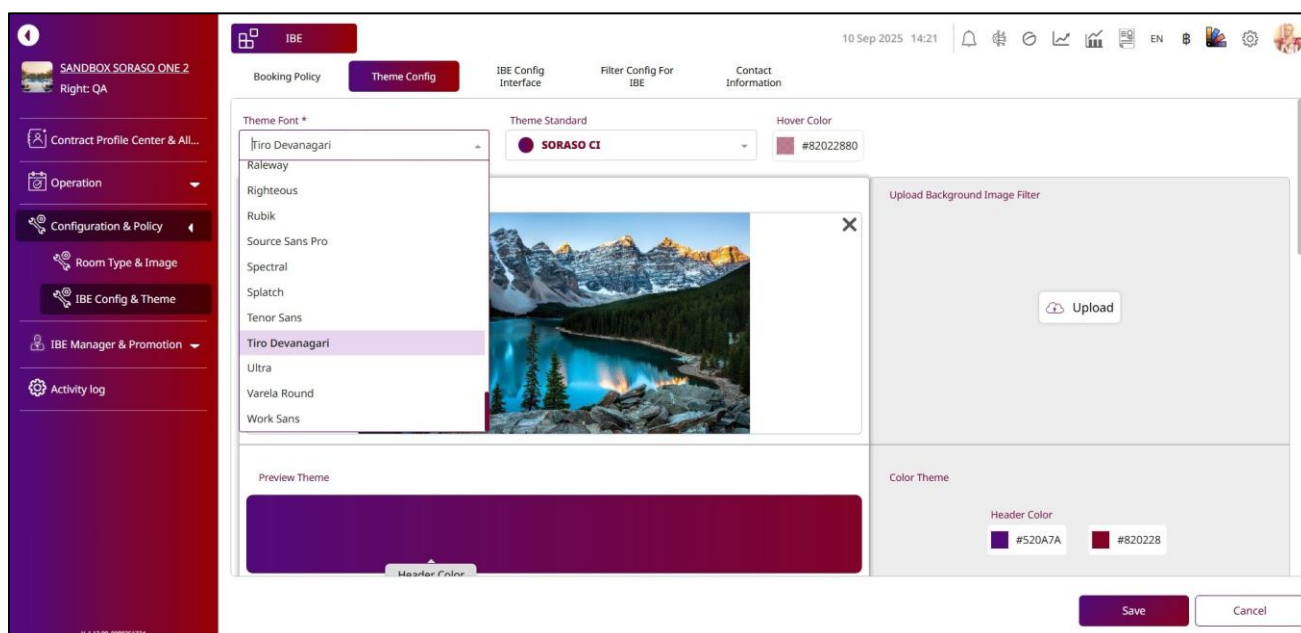
Note: Ensure that room images are clear, optimized, and within the maximum upload limit (8 pictures per room type). Images will be displayed on the IBE according to the upload sequence.

9. Set Theme Config

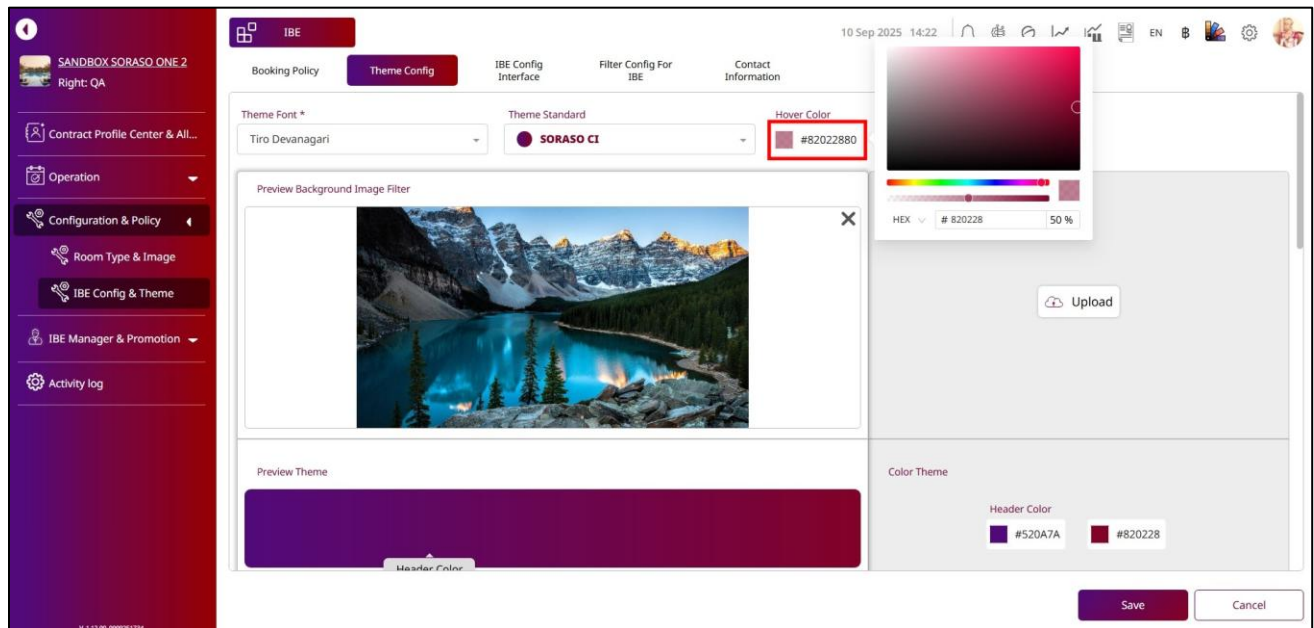
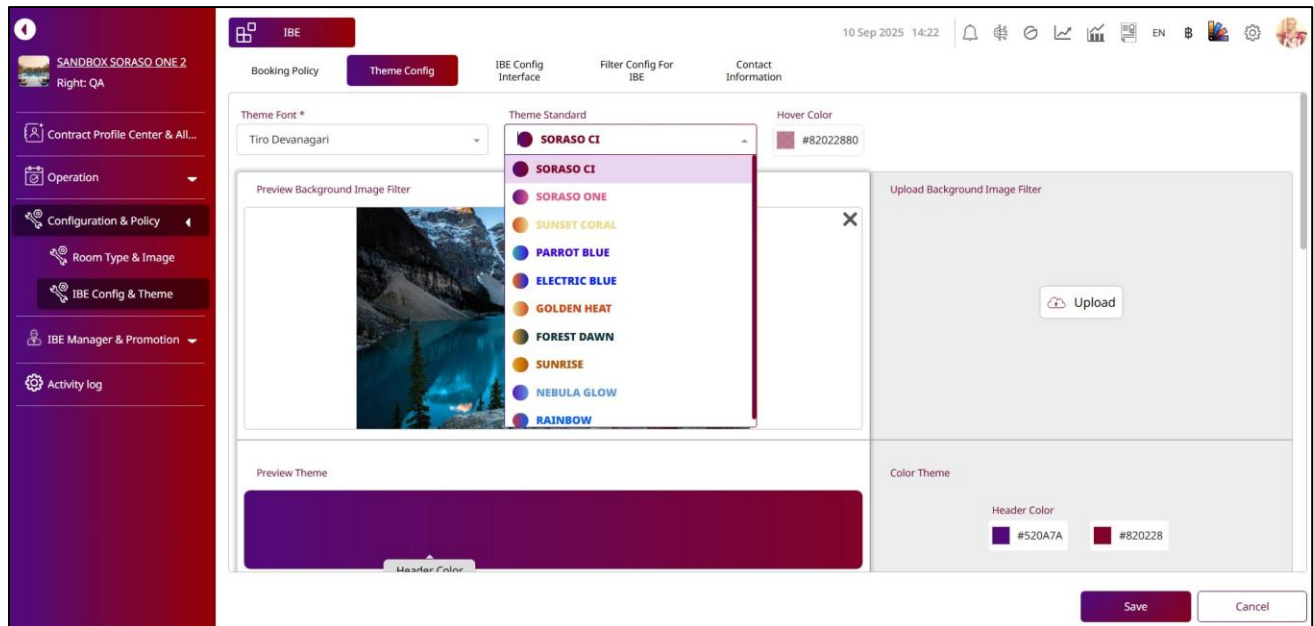
Available under **Business Type IBE > Configuration & Policy > IBE Config & Theme > Theme Config**, this function allows staff to configure the theme, font, and background image for the Internet Booking Engine (IBE) website. By customizing these elements, hotels can align the IBE with their brand identity and maintain a consistent look and feel across all guest-facing platforms. Proper configuration enhances the user experience, making the booking interface more visually appealing, professional, and easier for guests to navigate.

To perform the task:

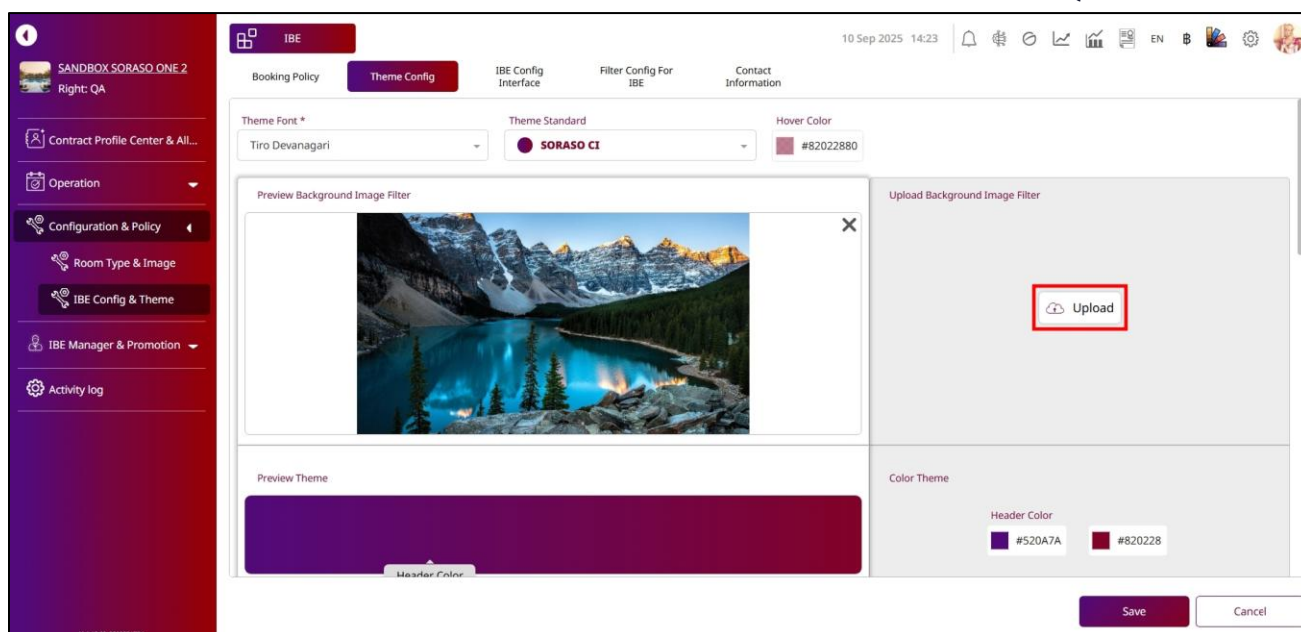
1. Select the **Theme Font** to set the font for the Internet Booking Engine (IBE) website.
2. Select the **Theme Standard** to set the website color. If you do not want to use a standard theme color, you can customize it.
3. Set the **Hover Color** to define the button hover color on the IBE.
4. Press **Upload** to add a picture as the background image for the IBE website.



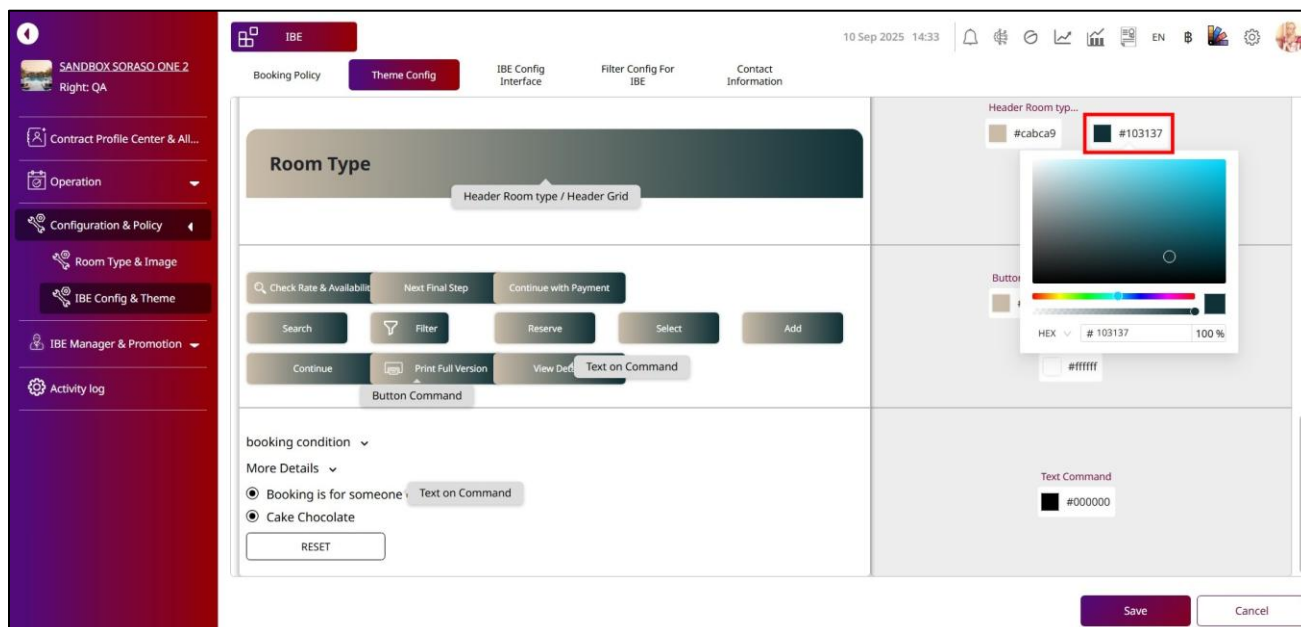
Version : 1.12.00
 Last Updated : 10 September 2025
 Author : QA Team



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 Last Updated : 10 September 2025
 Author : QA Team



5. To change the color without using the theme standard, press a color shown in the **Color Theme** panel on the right side.
6. Press **Save** to apply the changes.



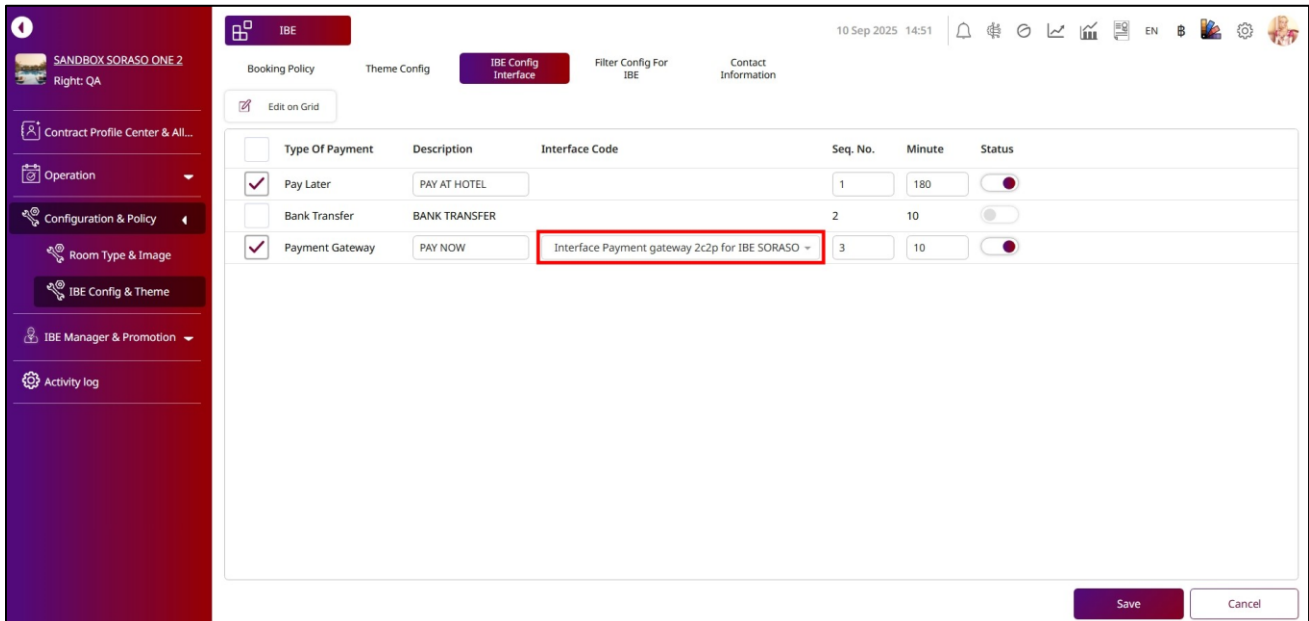
Note: Theme settings, including fonts, colors, hover effects, and background images, will apply across the entire IBE website to ensure a consistent look and feel for guests. You cannot add more colors; you can only change existing theme colors.

10. Set IBE Config Interface Payment Method

Available under **Business Type IBE > Configuration & Policy > IBE Config & Theme > IBE Config Interface**, this function allows staff to configure the payment method on the Internet Booking Engine (IBE) website by integrating secure payment gateways to process online transactions. Currently, the system supports only Pay Later and the 2C2P Payment Gateway, and staff can also set a description to display as the name of the payment method on the IBE website. Proper configuration ensures that guests can complete their reservations smoothly with secure payment options, while the hotel maintains accurate transaction records for financial tracking.

To perform the task:

1. Select the **Type of Payment** as **Pay Later or Payment Gateway**.
2. Press **Edit on the grid**.
3. Enter the **Description** to change the name of the payment method shown on the Internet Booking Engine (IBE) website.
4. For Payment Gateway, select the Interface Code as **Interface Payment Gateway 2C2P for SORASO IBE**.
5. Enter the **Seq No**.
6. Enter the **Minute** to set the payment timeout.
7. Press **Save** to apply the changes.



Type Of Payment	Description	Interface Code	Seq. No.	Minute	Status
<input checked="" type="checkbox"/>	Pay Later	PAY AT HOTEL	1	180	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Bank Transfer	BANK TRANSFER	2	10	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Payment Gateway	Interface Payment gateway 2c2p for IBE SORASO	3	10	<input checked="" type="checkbox"/>

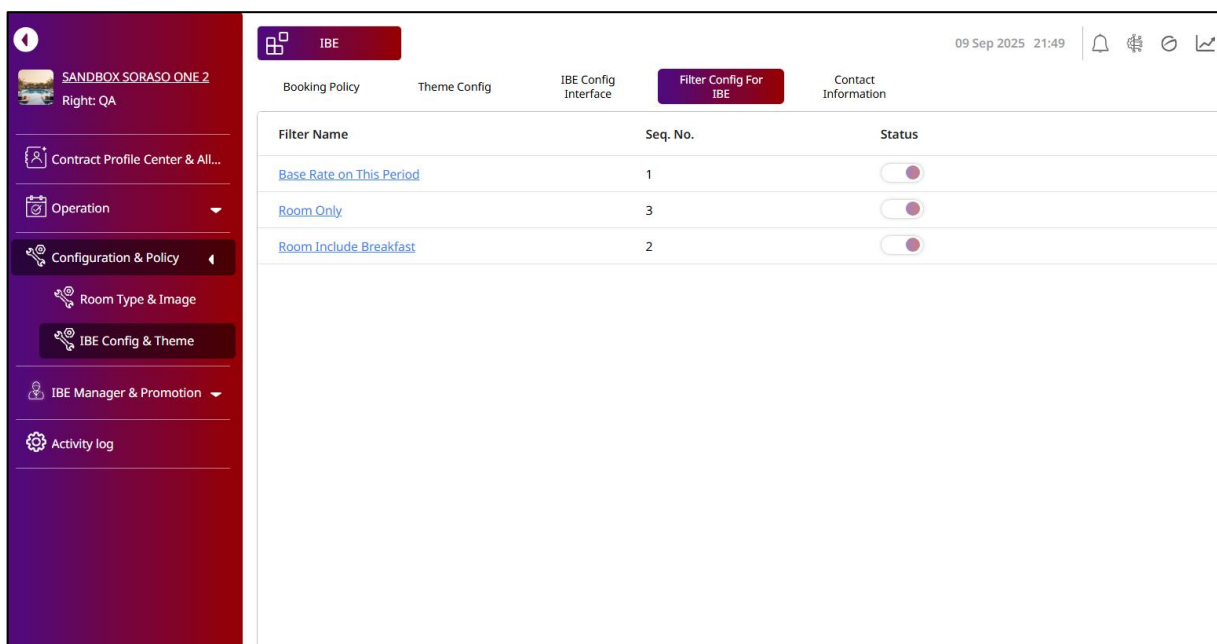
Note: The interface code for the Payment Gateway must match the code configured in the Core Interface Setup; otherwise, payments will not process correctly. The payment method setup also determines how guests see and use payment options on the IBE, so ensure the sequence number and timeout settings are aligned with hotel policy.

11. Set Filter Config for IBE

Available under **Business Type IBE > Configuration & Policy > IBE Config & Theme > Filter Config for IBE**, this function allows staff to configure filters in the Internet Booking Engine (IBE) by adjusting the sequence number (Seq No.) and enabling or disabling the filter status. It also provides the option to rename filters, but it is strongly recommended not to change filter names, as the system relies on them as keys for applying filtering logic.

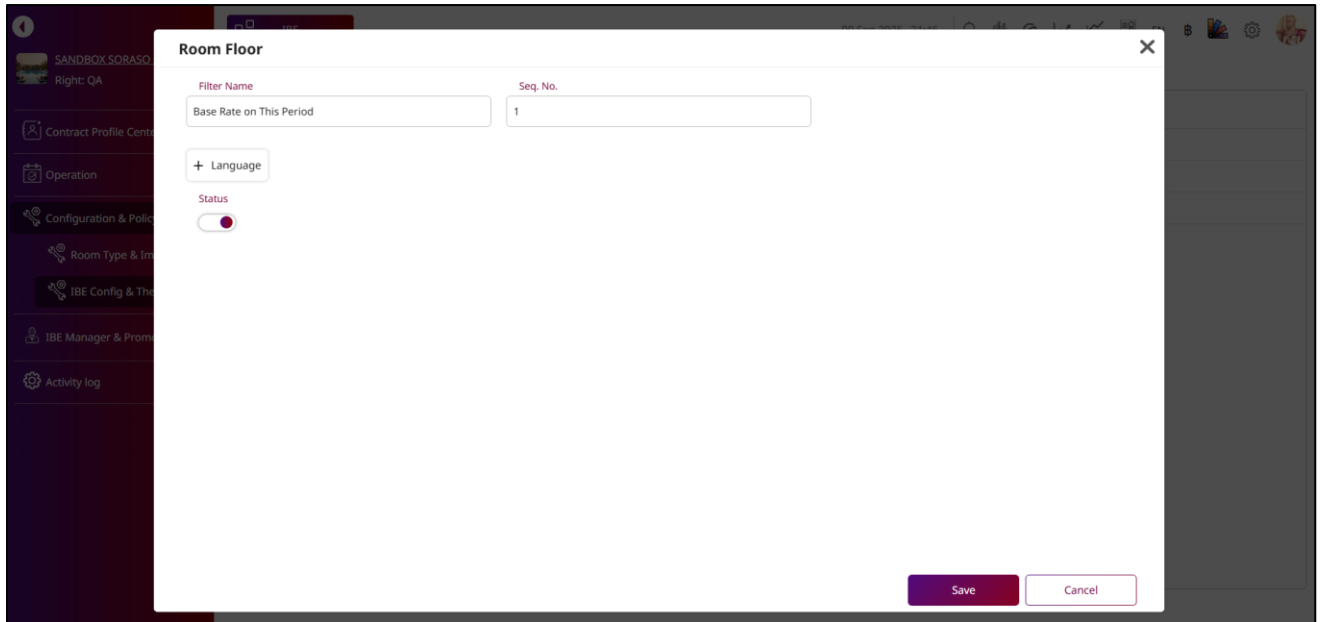
To perform the task:

1. Press the **Type Name**.
2. Enter the **Seq No.**
3. To add another language, press + **Language**, select a language, and enter the Filter Name in that language.
4. Press **Save** to apply the changes.



The screenshot shows the 'Filter Config For IBE' interface. On the left is a sidebar with navigation options: SANDBOX SORASO ONE 2, Right: QA, Contract Profile Center & All..., Operation, Configuration & Policy (selected), Room Type & Image, IBE Config & Theme (selected), IBE Manager & Promotion, and Activity log. The main area has a top bar with 'IBE' and tabs for Booking Policy, Theme Config, IBE Config Interface, Filter Config For IBE (active), and Contact Information. The table below lists filters with columns for Filter Name, Seq. No., and Status.

Filter Name	Seq. No.	Status
Base Rate on This Period	1	<input checked="" type="checkbox"/>
Room Only	3	<input checked="" type="checkbox"/>
Room Include Breakfast	2	<input checked="" type="checkbox"/>



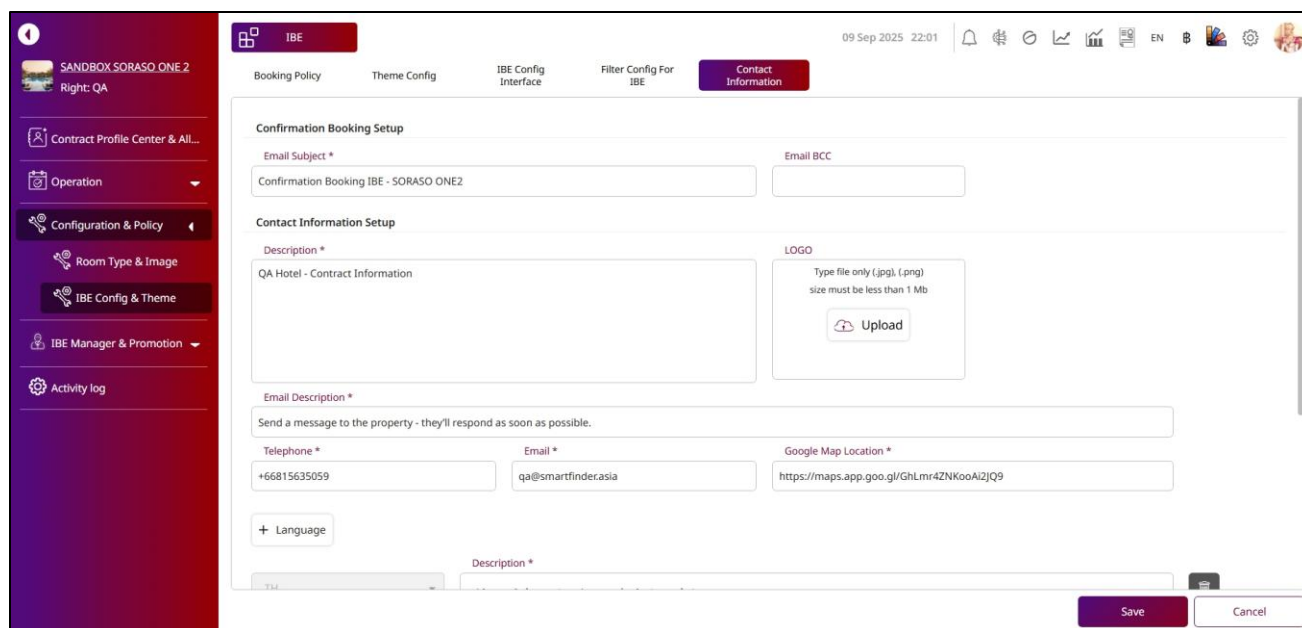
Note: Avoid renaming filters, as the system relies on filter names as keys for applying filtering logic.

12. Set Contract Information

Available under **Business Type IBE > Configuration & Policy > IBE Config & Theme > Contract Information**, this function allows staff to configure the contract information, logo, and the email subject for the Internet Booking Engine (IBE). By setting up these details, hotels can ensure that guests receive consistent and professional communication, with the correct branding and contract details reflected in emails generated through the IBE. Proper configuration helps maintain brand identity, enhances guest trust, and ensures that all automated messages align with the hotel's communication standards.

To perform the task:

1. Enter the **Email Subject** to set the subject line for booking confirmation emails.
2. Enter the **Email BCC** to add an address that will receive a copy of the booking confirmation email.
3. Enter the **Description** for this contract information.
4. Press **Upload** to upload a logo to use on the IBE.
5. Enter the **Email Description** to be displayed in the email body on the IBE.
6. Enter the **Telephone** number to be shown on the IBE.
7. Enter the **Email** address to be shown on the IBE.
8. Enter the **Google Map Location** by copying the share link of the Google Map location you want to set as the destination.
9. To add another language, press **+ Language**, select a language, and fill in the information in that language.
10. Press **Save** to apply the changes.



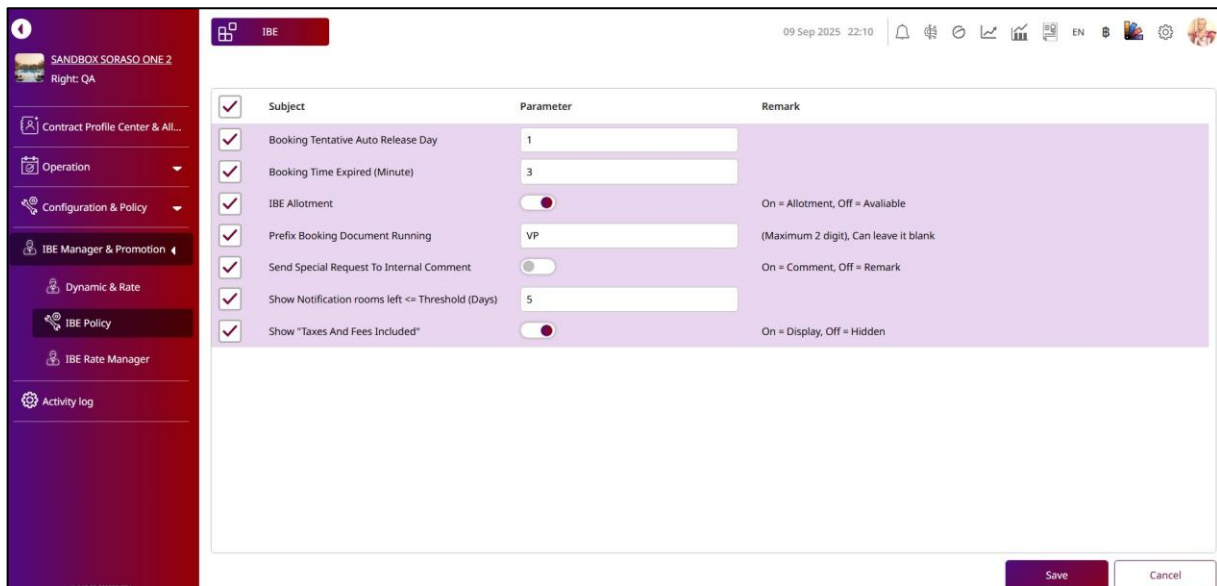
The screenshot shows the 'Contract Information' setup page in the IBE configuration tool. The interface includes a sidebar with navigation options like 'Sandbox Soraso One 2', 'Contract Profile Center & All...', 'Operation', 'Configuration & Policy', 'Room Type & Image', 'IBE Config & Theme', 'IBE Manager & Promotion', and 'Activity log'. The main content area is titled 'IBE' and contains several tabs: 'Booking Policy', 'Theme Config', 'IBE Config Interface', 'Filter Config For IBE', and 'Contract Information' (which is active). The 'Contract Information' tab is divided into two sections: 'Confirmation Booking Setup' and 'Contact Information Setup'. The 'Confirmation Booking Setup' section has fields for 'Email Subject *' (containing 'Confirmation Booking IBE - SORASO ONE2') and 'Email BCC'. The 'Contact Information Setup' section has fields for 'Description *' (containing 'QA Hotel - Contract Information'), 'Email Description *' (with a placeholder 'Send a message to the property - they'll respond as soon as possible.'), 'Telephone *' (containing '+66815635059'), 'Email *' (containing 'qa@smartfinder.asia'), and 'Google Map Location *' (containing 'https://maps.app.goo.gl/GhLmr4ZNKooAI2jQ9'). There is also an 'Upload' button for a logo, with a note 'Type file only (.jpg), (.png) size must be less than 1 Mb'. At the bottom, there is a '+ Language' button and a 'Description *' field. The page has a 'Save' button and a 'Cancel' button at the bottom right.

13. Set IBE Policy

Available under **Business Type IBE > IBE Manager & Promotion > IBE Policy**, this This function allows staff to configure key settings in the Internet Booking Engine (IBE), such as the prefix document running number, displaying “Tax and fees included”, showing the number of rooms left, and sending special requests from the IBE to the PMS. These settings help ensure clear booking information for guests and smooth communication between systems.

To perform the task:

1. Select the **Subject** that you want to set or edit.
2. Enter the number of days in **Booking Tentative Auto Release Day** to automatically release tentative bookings after the specified period.
3. Enter the number of minutes in **Booking Time Expired (Minute)** to set the timeout period for bookings that have not been successfully paid.
4. Turn on the **IBE Allotment** toggle to allow the IBE to book rooms using allotment. Turn it off if you want the IBE to book based on the hotel’s available rooms.
5. Enter the **Prefix Booking Document Running** to define the Booking Confirmation Number format.
6. Turn on the **Send Special Request to Internal Comment** toggle to send special requests from the IBE to PMS Internal Comment. If turned off, the system will send them to the PMS Booking Notes.
7. Enter a number in **Show Notification Rooms Left**. When the available rooms in the IBE are equal to or less than this number, the system will display the text Room(s) Left on the IBE.
8. Turn on the **Show "Tax and fees included"** toggle to display this text on the IBE. If turned off, the text will not appear.
9. Press **Save** to apply the changes.



Subject	Parameter	Remark
<input checked="" type="checkbox"/> Booking Tentative Auto Release Day	1	
<input checked="" type="checkbox"/> Booking Time Expired (Minute)	3	
<input checked="" type="checkbox"/> IBE Allotment	<input checked="" type="checkbox"/>	On = Allotment, Off = Available
<input checked="" type="checkbox"/> Prefix Booking Document Running	VP	(Maximum 2 digit), Can leave it blank
<input checked="" type="checkbox"/> Send Special Request To Internal Comment	<input type="checkbox"/>	On = Comment, Off = Remark
<input checked="" type="checkbox"/> Show Notification rooms left <= Threshold (Days)	5	
<input checked="" type="checkbox"/> Show "Taxes And Fees Included"	<input checked="" type="checkbox"/>	On = Display, Off = Hidden

Note: These booking settings directly affect how reservations, availability, and messages are displayed on the IBE. Ensure values and toggles are configured according to hotel policy.